



**BEACHCOMBER**

BEACHCOMBER HOT TUBS

# OWNER'S GUIDE



ESMS



# CONGRATULATIONS

Your hot tub is an investment in your health and happiness. This Owner's Guide is intended to give you instructions on the basic operation of your hot tub. For the most up-to-date and current statistics on Beachcomber Hot Tubs, refer to our website. You can also find all Beachcomber Owner's Guides online.

**[beachcomberhottubs.com](http://beachcomberhottubs.com)**



Please share your Beachcomber Experience on Instagram @ **[beachcomberhottubs](https://www.instagram.com/beachcomberhottubs)**.

**Connect with us:**



***Record Important details of your new Beachcomber Hot Tub***

MODEL NUMBER: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_

HOT TUB SERIAL NUMBER: \_\_\_\_\_

STORE NAME: \_\_\_\_\_

GUARANTEE NUMBER: \_\_\_\_\_

STORE PHONE: \_\_\_\_\_

# TABLE OF CONTENTS

- Important Safety Instructions . . . . . 3
- Beachcomber Hot Tub Components Overview . . . . . 9
- Basic Hot Tub Configurations . . . . . 10
- Starting Up your Beachcomber Hot Tub for the First Time . . . . . 10
- LEEP™ Portable Equipment Configuration Diagrams . . . . . 11
- HYBRID4® Edition Equipment Configuration Diagrams . . . . . 12
- 700 Series (Europe Only) ET-7 Topside Control Panel Operating Instructions . . . . . 13
- ET-70 Topside Control Panel Operating Instructions. . . . . 16
- ET-55 Topside Control Panel Operating Instructions. . . . . 18
- ET-50 Topside Control Panel Operating Instructions . . . . . 20
- Diagnostic Display Messages and Troubleshooting Guide . . . . . 22
- Operation of Hot Tub Features . . . . . 23
- Everlite™ Operating Instructions . . . . . 25
- CLEARTECH BLU™ Operating Instructions . . . . . 26
- Beachcomber Hot Tub Accessories . . . . . 27
- Hot Tub Water Care and Maintenance . . . . . 29
- Care Free Hot Tub Water Care System . . . . . 29
- MICROFILTER™ Care and Maintenance . . . . . 30
- HEATSHIELD™ Care and Maintenance . . . . . 31
- Draining your Beachcomber Hot Tub . . . . . 32
- Vacation Instructions . . . . . 32
- Winter Operation Information . . . . . 32
- Winter Shutdown Procedures . . . . . 33
- Troubleshooting Guide . . . . . 33
- Hot Tub Specifications and Details . . . . . 34
- HEATSHIELD™ Specifications and Details . . . . . 35
- The Beachcomber Guarantee . . . . . 36
- Beachcomber Hot Tub Setup and Install Checklist . . . . . 38

***This Owner's Guide is for hot tubs manufactured from November 1st, 2009.***

# IMPORTANT SAFETY INSTRUCTIONS

## READ AND FOLLOW ALL INSTRUCTIONS

- ⚠ **WARNING:** CHILDREN SHOULD NOT USE SPAS OR HOT TUBS WITHOUT ADULT SUPERVISION.
- ⚠ **WARNING:** DO NOT USE SPAS OR HOT TUBS UNLESS ALL SUCTION GUARDS ARE INSTALLED TO PREVENT BODY AND HAIR ENTRAPMENT.
- ⚠ **WARNING:** PEOPLE USING MEDICATIONS AND/OR HAVING AN ADVERSE MEDICAL HISTORY SHOULD CONSULT A PHYSICIAN BEFORE USING A SPA OR HOT TUB.
- ⚠ **WARNING:** PEOPLE WITH INFECTIOUS DISEASES SHOULD NOT USE A SPA OR HOT TUB.
- ⚠ **WARNING:** TO AVOID INJURY, EXERCISE CARE WHEN ENTERING OR EXITING THE SPA OR HOT TUB.
- ⚠ **WARNING:** DO NOT USE DRUGS OR ALCOHOL BEFORE OR DURING THE USE OF A SPA OR HOT TUB TO AVOID UNCONSCIOUSNESS AND POSSIBLE DROWNING.
- ⚠ **WARNING:** PREGNANT OR POSSIBLY PREGNANT WOMEN SHOULD CONSULT A PHYSICIAN BEFORE USING A SPA OR HOT TUB.
- ⚠ **WARNING:** WATER TEMPERATURE IN EXCESS OF 38 °C CAN BE INJURIOUS TO YOUR HEALTH.
- ⚠ **WARNING:** BEFORE ENTERING THE SPA OR HOT TUB, MEASURE THE WATER TEMPERATURE WITH AN ACCURATE THERMOMETER.
- ⚠ **WARNING:** DO NOT USE A SPA OR HOT TUB IMMEDIATELY FOLLOWING STRENUOUS EXERCISE.
- ⚠ **WARNING:** PROLONGED IMMERSION IN A SPA OR HOT TUB CAN BE INJURIOUS TO YOUR HEALTH.
- ⚠ **WARNING:** DO NOT PERMIT ELECTRIC APPLIANCES (SUCH AS A LIGHT, TELEPHONE, RADIO, OR TELEVISION) WITHIN 1.5 M OF THIS SPA OR HOT TUB.

**CAUTION: MAINTAIN WATER CHEMISTRY IN ACCORDANCE WITH MANUFACTURER'S INSTRUCTIONS.**

Use the temperature adjustment keys on the control panel to adjust and select a water temperature. Refer to the temperature adjustment instructions for your topside control panel type. Always check the temperature of the water before entry with an accurate thermometer. Recommended time in water at 100°F / 38°C is 10 minutes.

**WATER TEMPERATURE MAY NEED TO BE DECREASED FOR CHILDREN OR THE ELDERLY. PROLONGED IMMERSION IN HOT WATER MAY INDUCE HYPERTHERMIA.**

**AVOIDING THE RISK OF HYPERTHERMIA:**

The causes, symptoms, and effects of hyperthermia may be described as follows. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 37 °C. The symptoms of hyperthermia include drowsiness, lethargy, and an increase in the internal temperature of the body.

**THE EFFECTS OF HYPERTHERMIA INCLUDE:**

- Unawareness of impending hazard;
- Failure to perceive heat;
- Failure to recognize the need to exit spa;
- Physical inability to exit spa;
- Fetal damage in pregnant women; and
- Unconsciousness and danger of drowning.

- ⚠ **WARNING:** THE USE OF ALCOHOL OR DRUGS CAN GREATLY INCREASE THE RISK OF FATAL HYPERTHERMIA IN HOT TUBS AND SPAS.



# DIRECTIVES DE SÉCURITÉ IMPORTANTES LISEZ ET SUIVEZ TOUTES LES DIRECTIVES SUIVANTES

- ⚠ **AVERTISSEMENT: NE JAMAIS LAISSER DES ENFANTS UTILISER LE SPA SANS SURVEILLANCE D'UN ADULTE**
- ⚠ **AVERTISSEMENT: NE JAMAIS UTILISER LE SPA SI LES GARDES D'ASPIRATION NE SONT PAS TOUTES EN PLACE AFIN D'ÉVITER QUE LES CHEVEUX OU UNE PARTIE DU CORPS PUISSENT ÊTRE ASPIRÉS**
- ⚠ **AVERTISSEMENT: LES PERSONNES SOUS MÉDICAMENTS ET (OU) ONT DES PROBLÈMES DE SANTÉ DEVRAIENT CONSULTER UN MÉDECIN AVANT D'UTILISER LE SPA**
- ⚠ **AVERTISSEMENT: LES PERSONNES ATTEINTES DE MALADIES INFECTIEUSES NE DEVRAIENT PAS UTILISER LE SPA**
- ⚠ **AVERTISSEMENT: FAIRE PREUVE DE PRUDENCE EN ENTRANT DANS LE SPA ET EN SORTANT AFIN D'ÉVITER LES RISQUES DE BLESSURE**
- ⚠ **AVERTISSEMENT: NE PAS CONSOMMER DE DROGUE OU D'ALCOOL AVANT ET PENDANT L'UTILISATION DU SPA AFIN D'ÉVITER TOUT RISQUE D'ÉVANOUISSEMENT OU DE NOYADE**
- ⚠ **AVERTISSEMENT: LES FEMMES ENCEINTES, QUE LEUR GROSSESSE SOIT CONFIRMÉE OU NON, DEVRAIENT CONSULTER UN MÉDECIN AVANT D'UTILISER LE SPA**
- ⚠ **AVERTISSEMENT: UNE TEMPÉRATURE DE L'EAU SUPÉRIEURE À 38 °C PEUT ÊTRE DANGEREUX POUR VOTRE SANTÉ**
- ⚠ **AVERTISSEMENT: AVANT D'UTILISER LE SPA, MESURER LA TEMPÉRATURE DE L'EAU À L'AIDE D'UN THERMOMÈTRE PRÉCIS**
- ⚠ **AVERTISSEMENT: NE PAS UTILISER LE SPA IMMÉDIATEMENT APRÈS UNE ACTIVITÉ PHYSIQUE INTENSE**
- ⚠ **AVERTISSEMENT: L'UTILISATION PROLONGÉE D'UN SPA PEUT ÊTRE DANGEREUSE POUR VOTRE SANTÉ**
- ⚠ **AVERTISSEMENT: NE PAS PLACER D'APPAREIL ÉLECTRIQUE (COMME UN LUMINAIRE, TÉLÉPHONE, RADIO, OU TÉLÉVISEUR) À MOINS DE 1.5 M DU SPA**

## **ATTENTION : LA TENEUR DE L'EAU EN MATIÈRES DISSOUTES DOIT ÊTRE CONFORME AUX DIRECTIVES DU FABRICANT.**

Utilisez les touches de réglage de la température sur le panneau de commande pour régler et sélectionnez une température d'eau. Référez aux instructions de réglage de la température pour votre panneau de commande. Vérifiez toujours la température de l'eau à l'aide d'un thermomètre avant d'entrer dans le hot tub. Durée recommandée lorsque la température de l'eau est de 100°F / 38°C est 10 minutes.

**IL PEUT ÊTRE NÉCESSAIRE DE RÉDUIRE LA TEMPÉRATURE DE L'EAU POUR LES ENFANTS OU LES PERSONNES ÂGÉES. L'IMMERSION PROLONGÉE DANS L'EAU CHAUDE PEUT PROVOQUER L'HYPERTHERMIE.**

## **HYPERTHERMIE:**

Les causes, symptômes et effets de l'hyperthermie peuvent être décrits comme suit. L'hyperthermie survient lorsque la température interne du corps atteint un niveau de plusieurs degrés au-dessus de la température normale de 37 °C. Les symptômes de l'hyperthermie comprennent la somnolence, la léthargie et une augmentation de la température interne du corps. Les effets de l'hyperthermie comprennent

## **LES EFFETS :**

- inconscience d'un danger imminent;
- incapacité de percevoir la chaleur;
- incapacité de reconnaître la nécessité de sortir du spa;
- inaptitude physique à sortir du spa;
- lésions du fœtus chez la femme enceinte; et
- évanouissement et danger de noyade.

- ⚠ **AVERTISSEMENT: LA CONSOMMATION D'ALCOOL OU DE DROGUE AUGMENTE CONSIDÉRABLEMENT LES RISQUES D'HYPERTHERMIE MORTELLE DANS UNE CUVE DE RELAXATION.**

# IMPORTANT SAFETY INSTRUCTIONS

## READ AND FOLLOW ALL INSTRUCTIONS

### AVOIDING THE RISK TO CHILDREN

**WARNING:** To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times

**DANGER:** Risk of Accidental Drowning

- Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this hot tub or spa unless they are supervised at all times

### AVOIDING THE RISK OF ELECTROCUTION:

- A wire connector is provided on this unit to connect a minimum 8 AWG (8.4 mm<sup>2</sup>) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe or conduit within 5 feet (1.5m) of the unit.

**DANGER:** Risk of injury

- For cord connected units: a) Replace damaged cord immediately. b) Do not bury cord. c) Connect to a grounded, grounding type receptacle only.

### DANGER: Risk of Electric Shock.

- Install at least 5 feet (1.5m) from all metal surfaces. As an alternative, a hot tub or spa may be installed within 5 feet of metal surfaces if each metal surface is permanently connected by a minimum 8 AWG (8.4 mm<sup>2</sup>) of solid copper conductor to the wire connector on the terminal box that is provided for this purpose.
- Do not permit any electrical appliance, such as a light, telephone, radio or television, within 5 feet (1.5m) of a hot tub or spa.

### AVOIDING THE RISK OF INJURY:

**DANGER:** Risk of Injury. The suction fittings in this hot tub or spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible.

Never operate a hot tub or spa if the suction fittings are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the original suction fitting.

### WARNING: To reduce the risk of injury:

- The water in a hot tub or spa should never exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when hot tub or spa use exceeds 10 minutes. Prolonged immersion in a hot tub or spa may be injurious to your health.
- Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit hot tub or spa water temperatures to 38°C (100°F). Pregnant or possibly pregnant women should consult a physician before using a hot tub or spa.
- Before entering a hot tub or spa, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature-regulating devices varies.
- The use of alcohol, drugs or medication before or during hot tub or spa use may lead to unconsciousness with the possibility of drowning.
- Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using a hot tub or spa. Persons with infectious diseases should not use a hot tub or spa.
- Persons using medication should consult a physician before using a hot tub or spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.
- Do not enter a hot tub or spa immediately following strenuous exercise.
- To avoid injury, exercise care when entering or exiting the hot tub or spa.



**ELECTRICAL EQUIPMENT:**

CONNECT ONLY TO CIRCUITS PROTECTED BY A CLASS A GFCI. A DISCONNECTING MEANS MUST BE INSTALLED WITHIN SIGHT FROM THE EQUIPMENT AND AT LEAST 5 FEET (1.52 M) FROM THE INSIDE WALLS OF THE POOL, SPA OR HOT TUB. USE COPPER CONDUCTORS ONLY








When using this electrical equipment, basic safety precautions should always be followed including the following:

- A green colored terminal, or terminal marked G, GR, Ground, Grounding or the international grounding symbol is located inside the supply terminal box or compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electrical supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying this equipment.
- At least two lugs marked "BONDING LUGS" are provided on the external surface or on the inside of the supply terminal box or compartment. To reduce the risk of electric shock, connect the local common bonding grid in the area of the hot tub or spa to these terminals with an insulated or bare copper conductor not smaller than No. 6 AWG
- All field installed metal components such as rails, ladders, drains or other similar hardware within 3 meters / 9.84 feet of the hot tub or spa shall be bonded to the equipment grounding bus with copper conductors not smaller than No. 6 AWG
- There are no user serviceable parts within the management system. The high voltage can cause injury or death.
- The hot tub or spa must be hooked up to a Ground Fault Circuit Interrupter (G.F.C.I.) by a licensed electrician.
- Use the test button on your G.F.C.I monthly to ensure it is working properly.
- **CAUTION:** Wiring Connected in this box must be rated at 300V.

**AUDIO COMPONENTS:**

When using audio components, basic safety precautions should always be followed including the following:

- **CAUTION:** Risk of Electric Shock. Do not leave compartment door open.
- **CAUTION:** Risk of Electric Shock. Replace components only with identical components.
- Do not operate the audio controls while inside the hot tub or spa.
- **WARNING:** Prevent Electrocution. Do not connect any auxiliary components (for example cable, additional speakers, headphones, additional audio/video components, etc) to the system.
- These units are not provided with an outdoor antenna; when provided, it should be installed in accordance with Article 810 of the National Electrical Code, ANSI/NFPA 70.
- Do not service this product yourself as opening or removing covers may expose you to dangerous voltage or other risk of injury. Refer all servicing to qualified personnel.
- When the power supply connections or power supply cord(s) are damaged; if water is entering the audio/video compartment or any electrical equipment compartment area; if the protective shields or barriers are showing signs of deterioration; or if there are signs of other potential damage to the unit, turn off the unit and refer servicing to a qualified service personnel.
- This unit should be subjected to periodic routine maintenance (for example, once every 3 months) to make sure that the unit is operating properly.

<p><b>UL/CSA North American Standards:</b>          UL 1563 Sixth Edition          CAN/CSA C22.2 No. 218.1-13</p>	
<p><b>Hot Tub Cover Safety Standards:</b>          ASTM F1346-91</p>	
<p><b>European &amp; International Standards:</b>          IEC/EN 60335-1 / AMD1/2          IEC/EN 60335-2-60          EN61000-6-1/3          EN61000-3-11/12 (AS/NZS 61000.6.3)          EN62233          2014/35/EU - LVD          2011/65/EU - RoHS          2014/30/EU - EMC</p>	    

# IMPORTANT SAFETY INSTRUCTIONS

## READ AND FOLLOW ALL INSTRUCTIONS

### SAFETY SIGN INSTALLATION:

- Each Beachcomber Hot Tub is shipped with a Safety Sign in the owner's package.
- This Safety Sign is to be permanently located where visible to the users of this hot tub or spa. It is important that all users, both frequent and occasional, are aware of this sign and its warning.
- *Additional or replacement copies of this sign can be obtained from Beachcomber Hot Tubs by calling:*

Toronto Head Office  
1-800-268-3966

Bureau de Montréal  
1-866-389-7878

Vancouver Home Office  
1-800-663-6557

### HOT TUB WATER CARE

#### WARNING:

- Do not enter a hot tub without adequate sanitization/disinfection.
- Always follow the label instructions and warnings on Beachcomber water care chemical bottles.
- Prevent unauthorized child access to avoid the risk of drowning.
- When shock treating hot tub water, leave the cover slightly open to allow vapor to escape for 1 hour. High levels of sanitizer damages the underside of the cover, which is not covered by guarantee.
- Do not allow children to use a hot tub without adult supervision.
- Keep potential harmful products out of reach of children at all times.

#### General Safety and Handling:

- Reactions could occur that may emit harmful gases. Pouring the chemical into the larger body of water is the proper way to handle application of product to the hot tub.
- Always ensure to add the water care products towards the center of the hot tub, with the circulation system running.
- Never mix water care products with each other.
- Always follow directions from the bottle. Serious injury could occur if label instructions are not followed.
- Do not allow moisture to come in contact inside the bottle with any treatment product.

#### Storage and Disposal:

- All products should be stored at room temperature, away from potential flame or spark.
- Do not let products freeze or overheat.
- Avoid storing water care products directly on the ground.
- Ensure that there is a door or brace to keep the water care product from falling if stored up on a shelf.
- Government regulations require that bottles be triple rinsed before recycling.



**Emergency Chemical Spill Guidelines:****Minor Spill:**

*In the event of a spill involving the release of a type or quantity of a chemical which does not pose an immediate risk to health and does not involve chemical contamination to the body:*

- Isolate the area. Evacuate the immediate area if necessary.
- Control Spread of spill, this may include covering or damming floor drains, and removing ignition sources.
- Establish exhaust ventilation. Vent vapors to outside of building only (open windows and doors).
- Refer to Material Safety Data Sheets for cleanup information.
- Locate spill kit. Choose appropriate personal protective equipment (goggles, face shield, impervious, gloves, lab coat, apron, etc.).
- Wet mop spill area. Be sure to decontaminate broom, dustpan, etc.
- Put all contaminated items (gloves, clothing, etc.) into a sealed 5 gallon container or plastic bag.
- Call local authorities for proper waste management control for your area.

**Major Spill:**

*In the event of a major spill which:*

**1. Involves the release of a type or quantity of a chemical that poses an immediate risk to health;**

**2. Involves an uncontrolled fire or explosion:**

- Evacuate nonessential personnel from the spill area and/or activate the nearest fire alarm.
- Call 911 and give details of the accident including location, types of hazardous materials involved, and whether there is personal injury.
- If the accident involves personal injury or chemical contamination, resort to MSDS First Aid Measures for information due to exposure, ingestion and/or inhalation.

**At the same time:**

- Attend to injured by moving the victim from the immediate area of fire, explosion, or spill (if this can be done without further injury to the victim or you).
- Locate nearest emergency eyewash or safety shower. Remove any contaminated clothing from the victim and flush all areas of the body contacted by chemicals with copious amounts of water for 15 minutes.
- If feasible without causing harm to yourself control Spread of spill, this may include covering or damming floor drains, and removing ignition sources.

**IMPORTANT BEACHCOMBER GUARANTEE GUIDELINES:****Read this important information for your safety and convenience:**

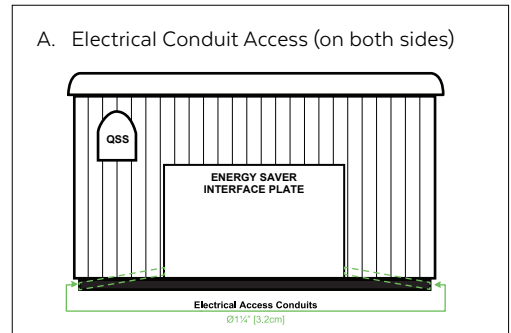
1. Read this Owner's Guide thoroughly and follow the safety guidelines provided.
2. If you have questions not covered in this guide, call your local store, or in North America, call **1-800-663-6557**, or **604-591-8611**.
3. Follow water care instructions and label instructions. Failure to do so can result in damage to the hot tub or the equipment.
4. Always leave your HEATSHIELD™ open half way when shocking your water.
5. Always supervise children in and around a hot tub. Do not allow children to use the hot tub unsupervised.
6. Test your GFCI circuit protector at least once a month to ensure it is working correctly.
7. Rinse your MICROFILTER™ once a week to maintain water clarity.
8. Always check the water temperature before entry. Do not enter a hot tub if the temperature is higher than 104°F / 40°C.
9. Always check the sanitizer level for adequate levels. Failure to do so can cause respiratory and skin problems or disease.
10. Do not walk or sit on or put heavy weight on the HEATSHIELD™ cover. This can cause the foam inserts to break.
11. Do not leave the hot tub exposed to the sun if empty. Always cover the hot tub with your HEATSHIELD™ cover.
12. Always supervise children in and around a hot tub or pool.
13. Do not attempt to repair or service equipment. Consult your local Beachcomber store for expert and qualified service.
14. Do not attempt to drain and refill your hot tub during freezing temperatures.
15. Avoid using glassware in or around your hot tub.
16. Do not operate the hot tub with inadequate water level.
17. Do not use drugs or alcohol in or around a hot tub.

# Beachcomber Hot Tub Components Overview

Familiarize yourself with the components of your personal Beachcomber Hot Tub. Some of these features shown may be optional at extra cost and are shown here for the safety and convenience of our worldwide customers.



1. Moulded Handgrips
2. Eclipse™ Accent Lighting (500 Series)
3. Roman Arch™ Waterfall Control Valve
4. Roman Arch™ Waterfall Jets
5. Filter Lid for MICROFILTER™ and Skimmer Basket
6. Air Controls
7. ESMS Topside Control
8. Beachcomber FLEXJETS™
9. Checkerplate Non-slip™ Access
10. Cooling Seat
11. Everlite Moodlighting
12. Reflex Foot Massage™ RFM Control Valve
13. Reflex Foot Massage™ RFM Jets
14. VGB Approved Suction Fittings
15. Gravity Floor Drain
16. Crescent Moon Lighting (700 Series)
17. Energy Saver Management System (ESMS)



- A. Electrical Conduit Access (on both sides)
- B. Perma-Seal Foundation (on hot tub bottom)
- C. Quintessential Surround Sound System
- D. All-Weather SAFEAXISS™ Steps (HYBRID4® Edition only)
- E. EnviroSkirt™ Cabinetry
- F. Acuralux™ Acrylic
- G. HEATSHIELD™ Cover



## Basic Hot Tub Configurations

Beachcomber manufactures hot tubs in two configurations: the HYBRID4® Edition featuring the equipment outside of the hot tub cavity under a safety step, and the LEEP™ Portable which features the equipment tucked inside the hot tub cabinetry behind an access door.



**The LEEP™ Portable Hot Tub**

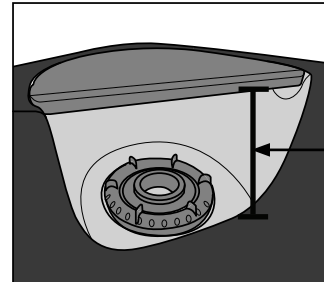


**The HYBRID4® Edition Hot Tub**

## Starting Up your Beachcomber Hot Tub for the First Time

For HYBRID4® Edition Hot Tubs, the external pumping and heating equipment arrives in its own separate HYBRID4® Equipment Box. The equipment must be hooked up to the hot tub using the separate instructions provided on the HYBRID4® Equipment Box. For either LEEP™ or HYBRID4® hot tubs, electrical connections must be performed by a qualified electrician. After the proper electrical connections have been performed to your proper standard codes, the qualified installer must follow these steps:

1. Check all union fittings on the HYBRID4® or LEEP™ pumping and heating equipment to ensure gaskets are in place with a tight fit. Hand-tightening is sufficient. If leaking is noted at these fittings, the gasket may be missing, not seated properly or the fitting may not be tight enough. Unscrew the union and check.
2. Fill the hot tub with water from a garden hose. You can place the hose directly in the hot tub, or attach it to the drain/fill valve located down by the pumps, to fill from the bottom. We recommended running water through the garden hose to waste for 10 seconds, before filling the hot tub to ensure fresh water from the hose source.
3. Fill the hot tub to the half way mark on the skimmer opening as shown. For Hush Pump System™ equipped hot tubs, the level can be lowered to one third up the skimmer opening, allowing for more displacement if the hot tub is subjected to use by more than the recommended number of people for that model. Do not allow the water to go below this level.
4. Open the air bleed valve to release any air trapped in the external plumbing (see equipment configuration diagrams in this guide). There is one air bleed valve on the model 320 hot tub, and all 300, 500 and 700 series hot tubs equipped with the Hush Pump System™.
5. With the air bled from the system, you can now turn on the power at the GFCI. Once the control panel is on, use the instructions on the following pages to complete your start up. Refer to the instructions for the control panel that matches your system.



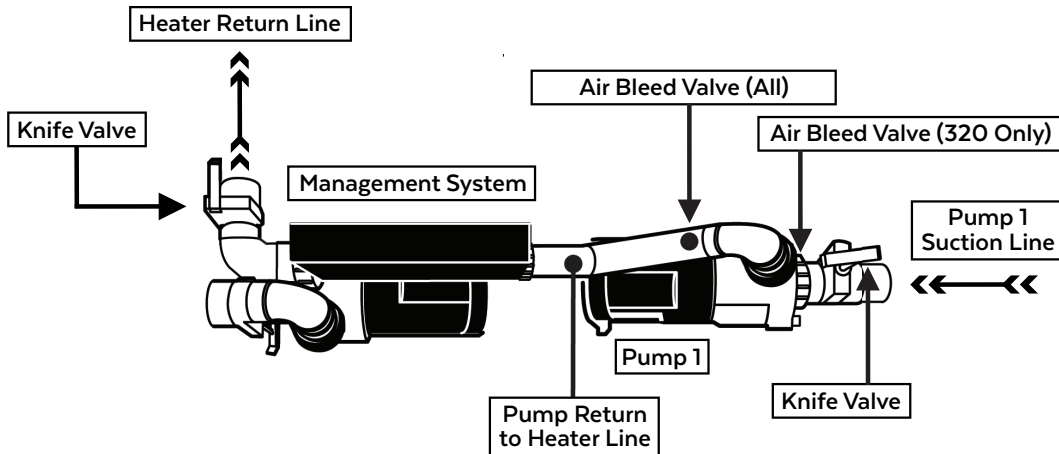
### **Water Level**

Normal water level is half way up the skimmer opening.

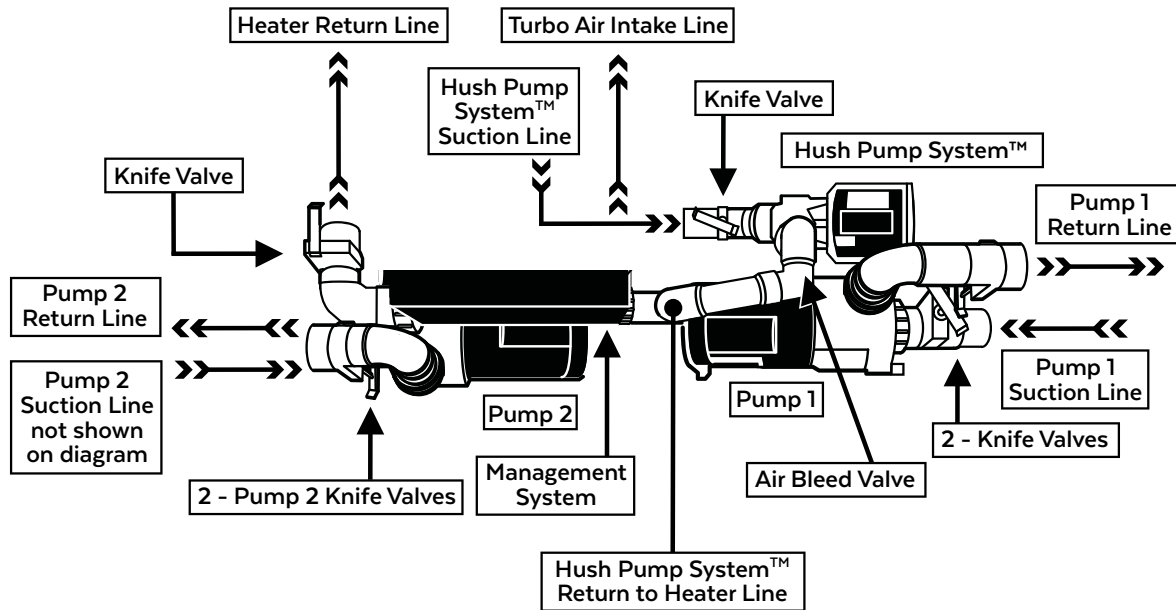
# LEEP™ Portable Equipment Configuration Diagrams

Use these diagrams for component location on all Beachcomber LEEP™ Portable models. See Beachcomber Hot Tub Specifications and Details on page 34 for Electrical Requirements.

## Original LEEP™ Portable Hot Tub, 2 Speed Pump Version



## Original LEEP™ Portable Hot Tub, Hush Pump System™

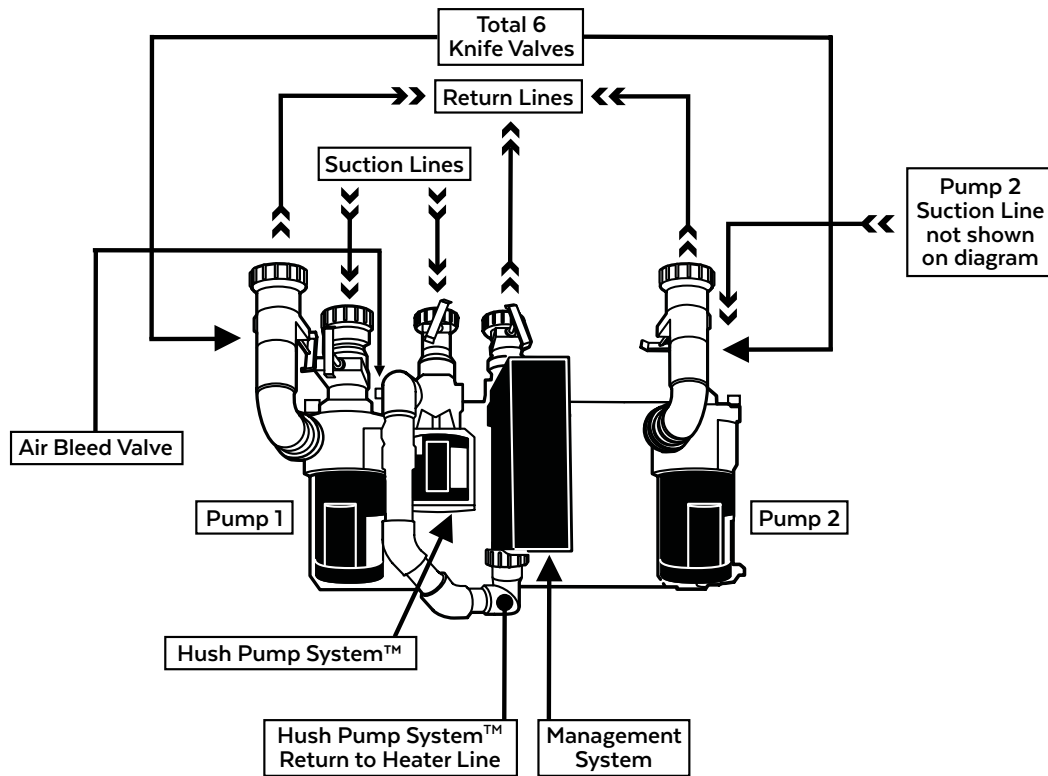


Please Note: Your hot tub may or may not be equipped with features shown in this Owner's Guide. Beachcomber makes continual changes, upgrades and improvements; if you need more specific information on your hot tub, please call your local Beachcomber store, or use the contact information in this guide. Diagram shown is 700 series with Pump 2. For 300 and 500 series the configuration is same except minus pump 2 and Turbo.

# HYBRID4® Edition Equipment Configuration Diagrams

Use these diagrams for component location on all Beachcomber HYBRID4® Edition models.  
See Beachcomber Hot Tub Specifications and Details on page 34 for Electrical Requirements.

## HYBRID4® Edition Hot Tub with Hush Pump System™



Please Note: Your hot tub may or may not be equipped with features shown in this Owner's Guide. Beachcomber makes continual changes, upgrades and improvements; if you need more specific information on your hot tub, please call your local Beachcomber store, or use the contact information in this guide. Diagram shown is 700 series with pump 2. For 300 and 500 series minus pump 2.





# 700 Series (Europe Only)

## ET-7 Topside Control Panel Operating Instructions





### Start Up

When your hot tub is first activated, it will go into priming mode (after displaying some configuration information). The priming mode will last up to 4 minutes; then circulation will start, then heat icon will come on for 6 seconds, and then flicker for 90 seconds. Then heater will come on to heat water to set temperature. It is recommended that priming mode be allowed to finish, preventing any pumps from operating dry. If you are positive all pumps are primed you can exit priming mode early by pressing  or .




### Temperature Adjustment

Temp range is: 80°F - 104°F / 26.0°C - 40.0°C The factory pre-set temperature is set at 100°F / 37.5°C. The last measured temperature is constantly displayed on the LCD. See edit menu in Owner's Guide to select F° or C°. Note: On non Hush Pump System™ hot tubs, the current water temperature will only be displayed if the 2 speed filter pump has been running for two minutes.

### Warm / Cool



Press the  or  button twice to display the set temperature. Each time either button is pressed again, the set temperature will increase or decrease depending on which button is pressed. After three seconds, the LCD will automatically display the last measured water temperature.

### Heating Modes

To change to the desired heating mode, press  to enter mode programming, press  to cycle through to desired mode (LCD flashes until confirmed), then press  to confirm selection.



**There are 3 Heating Modes - Standard, Economy and Sleep Modes.**

**Standard Mode** maintains the set temperature at all times. Note that the last measured hot tub temperature displayed is current only when the pump has been running for at least 2 minutes. The STANDARD icon will display until the mode is changed.



**Economy Mode** heats the hot tub to the set temperature only during filter cycles. The ECONOMY icon will display until mode is changed. Pressing  while in Economy mode puts the hot tub in Standard-In-Economy mode, which operates the same as Standard Mode, then reverts to Economy Mode automatically after 1 hour. Use this mode to activate the heater if using the hot tub when not in filter cycle. During this time, a press of the  button will revert to Economy Mode immediately.

**Sleep Mode** heats the hot tub within 20°F / 11°C of the set temperature only during filter cycles. The SLEEP icon will display until mode is changed. Use this mode when going on holidays.


### Message 1

Press  1 button once to turn pump 1 on to low speed, press  1 again for the pump's high speed, and once more to turn off the pump. Low speed turns off automatically after 2 hours and high speed turns off automatically after 15 minutes. Massage pump 1 comes on for a 1 minute purge at the start of each filter cycle.

### Message 2

Press  2 button once to turn pump 2 on to low speed, press  2 again for the pump's high speed, and once more to turn off the pump. Low speed and high speed turn off automatically after 15 minutes. Massage pump 2 comes on for a 1 minute purge at the start of each filter cycle.

### Light

Press the  button to turn the hot tub light on, press again to turn off. Light will automatically turn off after 3 hours.

## Standby Mode

Pressing or followed by will turn off all hot tub functions temporarily. SbY will appear on your display. This is helpful when changing a MICROFILTER™ cartridge. Press any button to exit standby mode. Note: If hot tub is in a heat cycle when standby is selected the 2 speed pump or Hush Pump System™ will run for approximately 15 seconds.

## Time of Day and Filter Cycles Setting

On all systems, the 2 speed filter pump or Hush Pump System™ and ozone generator will run during filtration. There are two filter cycles per day. The start/end times of each cycle are programmable. Programming filter times on Hush Pump System™ equipped hot tubs are used to tell the system how many hours a day to turn the heater on when in Economy mode.

### To Program:

1. Press then .
2. Use the and buttons to adjust the time of day in hours, press the again to adjust the time in minutes. Use the and buttons to adjust the minutes. Press to enter new time.
3. You will see PROGRAM, FILTER 1 (F1), START TIME appears on the display. Press or to choose the filter start time hour. Enter the hour by pressing .
4. Press or to choose the filter start time minutes. Each press will change the start time by 5 minutes. Enter the minutes by pressing .
5. Press to see the PROGRAM, FILTER 1(F1), end TIME. Adjust the time as done above.
6. Press to see the PROGRAM, FILTER 2(F2), START TIME. Proceed as above.
7. Press to see PROGRAM, FILTER 2(F2), end TIME. Adjust the time as done above.
8. The time that now appears allows you to turn your hot tub light on automatically. Adjust time as done above.
9. Program the time you want your light to turn off.
10. Press will enter the new filter cycle times into the system and display the current water temperature.

## Panel Inversion

Press the or button, followed by the or button to change the numbers in the display to read upside down. Press the same sequence to set back.

## Locking The Panel

Press , then within 3 seconds. When locked, the PL indicator light will light up. All buttons are frozen except the button. To unlock the panel, press , then .

## Locking the Set Temperature

Press or then , and within 3 seconds to activate the lock. The TL indicator light will light up when temperature is locked. To unlock the set temperature, press or then , and .

## Periodic Reminder Messages

(press the button to reset a displayed reminder message)

- rPH*: Test and adjust pH chemical levels as per Beachcomber instructions. Reminder is every 7 days.
- rCL*: Remove, clean, and reinstall MICROFILTER™ as per Beachcomber instructions. Reminder is every 30 days.
- rEG*: Test & reset GFCI as per Beachcomber instructions. Reminder is every 30 days.
- rdr*: Drain and refill hot tub as per Beachcomber instructions. Reminder is every 90 days.
- rCB*: Clean and condition HEATSHIELD™ as per Beachcomber instructions. Reminder is every 180 days.
- rCH*: Install new MICROFILTER™. Reminder is every 365 days.

To suppress reminders, refer to the user edit menu.

## Diagnostic Display Messages

*DHH* or *DHS*: Overheat-DO NOT ENTER HOT TUB

*ICE*: Potential Freeze

*SnR*: Hot tub is shut down

*Snb*: Hot tub is shut down

*SnS*: Sensor out of balance

*HFL*: Could indicate flow problem

*LF*: Persistent low flow problems

*dr*: Inadequate water detected

*drY*: Inadequate water detected

*Pr*: Hot tub in priming mode

-- : Temperature unknown

-: Temperature not current or in Economy or Sleep mode.









PLEASE REFER TO TROUBLE SHOOTING GUIDE FOR A COMPLETE EXPLANATION OF DIAGNOSTIC MESSAGES.





## User Edit Menu






This feature is only available on 700 Series hot tubs in Europe. There are three selections in the User Edit Menu:

1. Suppress Reminders: This SST2 system will display a number of reminders prompting you to perform certain maintenance tasks. If you do not want these reminders to be displayed, you can suppress them.
2. Temperature Display: You can change your temperature display from Fahrenheit to Celsius.
3. Time Display: You can change the time clock display from the 12 hour am/pm to a 24 hour time clock.

### Accessing the User Edit Menu

Press the  then  1, then , USr will be displayed. Then press  1 to display Sr.n (Suppress reminders). To suppress press  1 again to make the n flash. Press  to change the n to a Y and then press  1 to confirm, then  button twice to exit. Reminders will now be removed.

If you want to change the temp display from Fahrenheit to Celsius use the same procedure as above to get to Sr.n but then press  to go to tc.n then  1 to make the n flash,  to change the n to Y and then  1 to confirm.

If you want to change the time display from am/pm to 24 use the same procedures as above to get to Sr.n and then press  twice to get to 24.n then press  1 to get the n to flash, press  to change the n to Y and then  1 to confirm then  twice to exit.

## WARNING

SHOCK HAZARD! NO USER SERVICEABLE PARTS. DO NOT ATTEMPT SERVICE OF THIS CONTROL. CONTACT YOUR RETAIL STORE OR SERVICE PROVIDER FOR ASSISTANCE. FOLLOW ALL OWNER'S GUIDE POWER CONNECTION INSTRUCTIONS. INSTALLATION MUST BE PERFORMED BY A LICENSED ELECTRICIAN AND ALL GROUNDING CONNECTIONS MUST BE PROPERLY INSTALLED.

ALWAYS TEST WATER TEMPERATURE PRIOR TO ENTRY USING THE TOPSIDE CONTROL PAD. ENSURE COMFORT BY ALSO CHECKING WATER WITH AN ACCURATE THERMOMETER.

TAMPERING WITH OR MODIFYING THIS EQUIPMENT MAY VOID YOUR GUARANTEE.




# ET-70 Topside Control Panel Operating Instructions



(Please see page 34 for additional Hot Tub Models using ET-70 Control Panel)



## Start Up




Before turning on the power make sure you have read the Start Up instructions on page 10. When your hot tub power is first turned on it will display a series of numbers identifying the software version and the voltage input. It will then go into a 4 minute priming mode indicated by a Pr on the LCD display. During priming mode the Hush Pump System™ will circulate the water through the filter and heating system to allow the temperature to be read. If your tub is not Hush Pump System™ equipped the jet pump will not turn on until the prime mode times out or the  button is pressed to time out early. During prime mode the jet pumps can be turned on to make sure they are fully primed and moving water in the tub. Do not allow an unprimed jet pump to run for more than 10 seconds. If the fill water temperature is below 44°F / 7°C freeze protection will activate all pumps immediately. While the circulation pump is running the display will show and ICE will display a - - °F indicating current temperature is not known. This will take two minutes. Once temperature is known it will be displayed on the LCD.

## Temperature Adjustment

The temperature range is 80°F - 104°F / 26°C - 40°C. The default is 100°F/37.5°C. Any temp changes are saved in the system memory if power is interrupted. Use the  button to increase and the  button to lower the set points. After showing set temp the LCD will revert back to current water temp.

Note: if set temp is lowered more than 3°F / 1.5°C below current water temp the Hush Pump System™ will stop. The circulation will restart every 30 minutes to check if water temp has come down to set temp. It will also run continually during programmed times.

## Heating Modes

To change to the desired heating mode, press  or  followed by . Repeat these button presses to cycle through each heating mode.




**There are 3 Heating Modes - Standard, Economy and Sleep Modes.**

**Std - Standard Mode:** (Default mode) In Standard Mode the water is always heated to the set temperature. The display will show the current temperature and the word STANDARD.

**Ecn - Economy Mode:** In Economy Mode the water is heated only during the filter cycle times. Default times are 8:00 am to 10:00 am for cycle 1 and 8:00 pm to 10:00 pm for cycle 2. If using economy you may need to alter these times to make sure the water is at your desired temp during your usual tub use times. The display will alternate between Ecn and the current temperature and display the word ECONOMY.




**SLP - Sleep Mode:** In Sleep Mode the water is only heated to within 20°F / 11°C of your set point and the heater only comes on during the programmed filter cycle times. This mode is typically only used for vacation time. The display will alternate between the current temperature and SLP.

## Message 1

To activate this jet pump press the  1 button once to activate low speed, The  icon will flash off and on, on the LCD display. Press again to activate high speed and the  icon will become solid on the display. Press a third time to turn the pump off. The low speed will turn off automatically after 4 hours and the high speed will turn off after 15 minutes.


Note: If the hot tub is Hush Pump System™ equipped, the low speed of Message 1 will come on automatically for 1 minute at the start of each filter cycle to purge the plumbing lines. If the purge time is not at the time of day you want, change the filter times.

## Message 2

To activate this jet pump press the  2 button once to activate low speed, The  icon will flash off and on, on the LCD display. Press again to activate high speed and the  icon will become solid on the display. Press a third time to turn the pump off. The low speed and the high speed will turn off automatically after 15 minutes.



Note: If the hot tub is Hush Pump System™ equipped, the low speed of Message 2 will come on automatically for 1 minute at the start of each filter cycle to purge the plumbing lines. If the purge time is not at the time of day you want, change the filter times.

## Light







To activate, press the  button once to turn on and again to turn off. The light will automatically turn off after 4 hours. If your tub has an Everlite™ 6 or any additional lighting features see the instructions in this Owner's Guide.

## Standby Mode

The Standby feature is used primarily to temporarily shut the circulation pump off before removing the MICROFILTER™ for cleaning or replacement. This prevents debris or objects from entering the circulation pump while the skimmer basket and filter are out. Standby can also be used if you want to have total quiet while using the hot tub; however, during this time the hot tub will not heat. Use the instructions below to put your hot tub into Standby. Please note: Do not use Standby to drain and refill your hot tub. Always shut off power at the main breaker before draining your hot tub to prevent damage to the hot tub equipment.

Press  then  to put the tub into Standby; display will show stby. Press any button to take the hot tub out of standby.








## Setting the Time

To set time to your local time press , then the  and Set Time appears. Press  to advance the time or the  to back up the time. The time will quickly advance, 5 seconds after pressing  or . Use the same button to stop the clock at the desired time.

## Setting Filter Cycles







Filter cycles come preset from the factory. For hot tubs without the Hush option, filter cycles are default to run two hours each time, twice a day. For hot tubs with the Hush option, filter cycles are default to 24 hours.

Filter cycle duration and frequency are adjustable and can be changed by following the instructions below.









Once time of day is set press the  button to set start time of Filter cycle 1. If your hot tub is Hush Pump System™ equipped, changing filter cycles does not affect the time the pump runs. It tells the system when to turn on the heater if you are using the Economy heat setting. If your tub is non Hush Pump System™, changing the cycle time tells the two - speed pump 1 when to operate for a filter cycle. Avoid programming a long filter cycle that runs during the day time hours in hot summer weather as it could cause the water to overheat. Use the  or  buttons to advance or backup the Filter 1 start time. Press the same button to stop the time once you reach the desired start time. Press the  button to advance to the Filter 1 stop time and use the same procedure as above to adjust. Press the  again to select Filter 2 start time then use the same procedure as above to adjust, then press  to select Filter 2 stop time and once set, press  to exit the menu.

Make sure you do not program the cycles to overlap the start or stop time of either cycle. Any changes to filter cycles and time are stored in the system memory and will be retained in the event of a power outage.

## Locking The Panel

This feature might be used if you do not want anyone to operate the tub in your absence. To lock the panel press, , then  (Pump1), then  within three seconds. A word "lock" will appear on the LCD. To unlock press , then  (Pump 1), then  within three seconds.

## Locking the Set Temperature

This feature might be used to prevent other tub users such as children from adjusting the tub set temperature. To lock the set temperature press, , then , then  1 then  within 3 seconds. To unlock press , then , then  1 then  within 3 seconds.

## Diagnostic Display Messages

If nothing appears on the display screen, power to the Hot Tub is off.

*-°F*: Current temperature not known

*OHH*: Possible overheated heater: do not enter Hot Tub

*OH5*: Possible overheated Hot Tub: do not enter Hot Tub

*SnA*: Sensor problem

*SnB*: Sensor problem

*Sn5*: Sensors out of balance

*HFL*: Possible flow through heater problem

*LF*: Confirmed flow through heater problem

*dr*: Possible dry heater problem

*drY*: Confirmed dry heater problem

*ICE*: Freeze condition sensed

*StBY*: Tub is in standby

*PLEASE REFER TO TROUBLE SHOOTING GUIDE FOR A COMPLETE EXPLANATION OF DIAGNOSTIC MESSAGES.*

# WARNING

SHOCK HAZARD! NO USER SERVICEABLE PARTS. DO NOT ATTEMPT SERVICE OF THIS CONTROL. CONTACT YOUR RETAIL STORE OR SERVICE PROVIDER FOR ASSISTANCE. FOLLOW ALL OWNER'S GUIDE POWER CONNECTION INSTRUCTIONS. INSTALLATION MUST BE PERFORMED BY A LICENSED ELECTRICIAN AND ALL GROUNDING CONNECTIONS MUST BE PROPERLY INSTALLED.

ALWAYS TEST WATER TEMPERATURE PRIOR TO ENTRY USING THE TOPSIDE CONTROL PAD. ENSURE COMFORT BY ALSO CHECKING WATER WITH AN ACCURATE THERMOMETER.


TAMPERING WITH OR MODIFYING THIS EQUIPMENT MAY VOID YOUR GUARANTEE.

## ET-55 Topside Control Panel Operating Instructions



(Please see page 34 for additional Hot Tub Models using ET-55 Control Panel)



### Start Up



Before turning on the power, make sure you have read the Start Up instructions on page 10. When your hot tub power is first turned on it will display a series of numbers identifying the software version and the voltage input. It will then go into a 4 minute priming mode indicated by a Pr on the LCD display. During priming mode the Hush Pump System™ will circulate the water through the filter and heating system to allow the temperature to be read. If your hot tub is not Hush Pump System™ equipped, the jet pump will not turn on until the prime mode times out or the  button is pressed to time out early. During prime mode the jet pump can be turned on to make sure they are fully primed and moving water in the hot tub. Do not allow an unprimed jet pump to run for more than 10 seconds. If the fill water temperature is below 44°F / 7°C freeze protection will activate all pumps immediately. While the circulation pump is running the display will show a - - indicating current temperature is not known. This will take two minutes. Once temperature is known it will be displayed on the LCD.

### Temperature Adjustment

The temperature range is 80°F - 104°F / 26.0°C - 40.0°C. The default is 100°F/37.5°C. Any temp changes are saved in the system memory if power is interrupted. Press the  button to increase or lower the set points. If the  is pressed the set point will flash. Each press will move the set point 1 degree. If the set point is moving the wrong direction then stop pressing, let the temperature display stop flashing, then press again to move the set point in the other direction. After adjusting the set temp, the LCD will revert back to the current water temperature.

Note: if set temp is lowered more than 3°F / 1.5°C below current water temp, the Hush Pump System™ will stop. The circulation will restart every 30 minutes to check if water temp has come down to set temp. It will also run continually during programmed times.

### Heating Modes

To change to the desired heating mode, press the  temperature set button then the  light button.


### There are 3 Heating Modes - Standard, Economy and Sleep Modes.

**5E - Standard Mode:** (Default mode) In Standard Mode the water is always heated to the set temperature. The display will show the temperature always with Hush Pump System™ equipped systems. If non Hush Pump System™, current water temperature will be shown when the pump is running and when pump is not running. If your hot tub is not equipped with a Hush Pump System™, the 2 speed pump will come on every 30 minutes outside of filter cycles to poll for current water temperature. If you do not want this to happen, use the Economy mode below.


**Ec - Economy Mode:** In Economy Mode the water is heated only during the filter cycle times. The factory default is F4 (4 hours), 2C (twice a day) for HYBRID4® hot tubs and F2 (2 Hours), 2C (twice a day) for LEEP™ hot tubs. If using the Economy mode, you may need to alter these times to make sure the water is your desired temperature during your usual hot tub usage times. The first filter cycle starts 6 minutes after power is turned on. The display will alternate between the current temperature and Ec.

**5L - Sleep Mode:** In Sleep Mode the water is only heated to within 20°F / 11°C of your set point and the heater only comes on during the programmed filter cycle times. This mode is typically only used for vacation time. The display will alternate between the current temperature and SL.

### Massage

To activate this jet pump, press the  button once to activate low speed, twice to activate high speed and three times to turn the pump off. The low speed will turn off automatically after 4 hours and the high speed will turn off after 15 minutes. If the hot tub is Hush Pump System™ equipped, the low speed of the jet pump will come on automatically for 1 minute at the start of each filter cycle to purge the plumbing lines.



### Light

To activate this press the  button once to turn on and again to turn off. The light will automatically turn off after 4 hours. If your tub has an Everlite™ 6 or any additional lighting features see the instructions on page 25 of this manual.



## Standby Mode







The Standby feature is used primarily to temporarily shut the circulation pump off before removing the MICROFILTER™ for cleaning or replacement. This prevents debris or objects from entering the circulation pump while the skimmer basket and filter are out. Standby can also be used if you want to have total quiet while using the hot tub; however, during this time the hot tub will not heat. Use the instructions below to put your hot tub into Standby. Please note: Do not use Standby to drain and refill your hot tub. Always shut off power at the main breaker before draining your hot tub to prevent damage to the hot tub equipment.

Press  then  to put the tub into Standby; display will show sy. Press any button to take the hot tub out of standby.

## Setting Filter Cycles

Filter cycles come preset from the factory. For hot tubs without the Hush option, filter cycles are default to run two hours each time, twice a day. For hot tubs with the Hush option, filter cycles are default to 24 hours.

Filter cycle duration and frequency are adjustable and can be changed by following the instructions below.

Press the  then press  to bring up F2 keep pressing  to select F4, F6, F8, FC (F2, F4, F6, F8 and FC denote filter cycle length; where F2 is a 2 hour filter cycle, F4 is a 4 hour filter cycle, etc. and FC is a 12 hour filter cycle). Then press  to bring up 2C (two cycles per day). If you want to change press  to select 1d (day cycle which will start 6 minutes after turning power off and back on) and again to select 1n (night cycle which starts 12 hours after turning power off and back on). Press  to exit programming.

Note: If your tub is a LEEP hot tub, not equipped with the Hush Pump System, you must reset the breaker to activate new filter cycles.

Note: If your tub is Hush Pump System™ equipped the Filter Cycles settings only affect the times the heater will be able to operate when using the Economy heating Mode.

## Diagnostic Display Messages

If nothing appears on the display screen, power to the Hot Tub is off.

- : Current temperature not known
- HH: Possible overheated heater: do not enter Hot Tub
- H5: Possible overheated Hot Tub: do not enter Hot Tub
- 5A: Sensor problem
- 5b: Sensor problem
- 5n: Sensors out of balance
- HL: Possible flow through heater problem
- LF: Confirmed flow through heater problem
- dr: Possible dry heater problem
- dY: Confirmed dry heater problem
- IE: Freeze condition sensed
- 5Y: Tub is in standby.

PLEASE REFER TO TROUBLE SHOOTING GUIDE FOR A COMPLETE EXPLANATION OF DIAGNOSTIC MESSAGES.

## WARNING

SHOCK HAZARD! NO USER SERVICEABLE PARTS. DO NOT ATTEMPT SERVICE OF THIS CONTROL. CONTACT YOUR RETAIL STORE OR SERVICE PROVIDER FOR ASSISTANCE. FOLLOW ALL OWNER'S GUIDE POWER CONNECTION INSTRUCTIONS. INSTALLATION MUST BE PERFORMED BY A LICENSED ELECTRICIAN AND ALL GROUNDING CONNECTIONS MUST BE PROPERLY INSTALLED.

ALWAYS TEST WATER TEMPERATURE PRIOR TO ENTRY USING THE TOPSIDE CONTROL PAD. ENSURE COMFORT BY ALSO CHECKING WATER WITH AN ACCURATE THERMOMETER.


TAMPERING WITH OR MODIFYING THIS EQUIPMENT MAY VOID YOUR GUARANTEE.

## ET-50 Topside Control Panel Operating Instructions



(Please see page 34 for additional Hot Tub Models using ET-50 Control Panel)



### Start Up



Before turning on the power, make sure you have read the Start Up instructions on page 10. When your hot tub power is first turned on it will display a series of numbers identifying the software version and the voltage input. It will then go into a 4 minute priming mode indicated by a Pr on the LCD display. During priming mode the Hush Pump System™ will circulate the water through the filter and heating system to allow the temperature to be read. If your hot tub is not Hush Pump System™ equipped, the jet pump will not turn on until the prime mode times out or the  button is pressed to time out early. During prime mode the jet pump can be turned on to make sure they are fully primed and moving water in the hot tub. Do not allow an unprimed jet pump to run for more than 10 seconds. If the fill water temperature is below 44°F / 7°C freeze protection will activate all pumps immediately. While the circulation pump is running the display will show a - - indicating current temperature is not known. This will take two minutes. Once temperature is known it will be displayed on the LCD.

### Temperature Adjustment

The temperature range is 80°F - 104°F / 26°C - 40°C. The default is 100°F / 37.5°C. Any temp changes are saved in the system memory if power is interrupted. Press the  button to increase or lower the set points. If the  is pressed the set point will flash. Each press will move the set point 1 degree. If the set point is moving the wrong direction then stop pressing, let the temperature display stop flashing, then press again to move the set point in the other direction. After adjusting the set temp, the LCD will revert back to the current water temperature.

Note: if set temp is lowered more than 3°F / 1.5°C below current water temp, the Hush Pump System™ will stop. The circulation will restart every 30 minutes to check if water temp has come down to set temp. It will also run continually during programmed times.

### Heating Modes

To change to the desired heating mode, press the  temperature set button then the  light button.


### There are 3 Heating Modes - Standard, Economy and Sleep Modes.

**St - Standard Mode:** (Default mode) In Standard Mode the water is always heated to the set temperature. The display will show the temperature always with Hush Pump System™ equipped systems. If non Hush Pump System™, current water temperature will be shown when the pump is running and when pump is not running. If your hot tub is not equipped with a Hush Pump System™, the 2 speed pump will come on every 30 minutes outside of filter cycles to poll for current water temperature. If you do not want this to happen, use the Economy mode below.

**Ec - Economy Mode:** In Economy Mode the water is heated only during the filter cycle times. The factory default is F4 (4 hours), 2C (twice a day) for HYBRID4® hot tubs and F2 (2 Hours), 2C (twice a day) for LEEP™ hot tubs. If using the Economy mode, you may need to alter these times to make sure the water is your desired temperature during your usual hot tub usage times. The first filter cycle starts 6 minutes after power is turned on. The display will alternate between the current temperature and Ec.


**SL - Sleep Mode:** In Sleep Mode the water is only heated to within 20°F / 11°C of your set point and the heater only comes on during the programmed filter cycle times. This mode is typically only used for vacation time. The display will alternate between the current temperature and SL.

### Massage

To activate this jet pump, press the  button once to activate low speed, twice to activate high speed and three times to turn the pump off. The low speed will turn off automatically after 4 hours and the high speed will turn off after 15 minutes. If the hot tub is Hush Pump System™ equipped, the low speed of the jet pump will come on automatically for 1 minute at the start of each filter cycle to purge the plumbing lines.



Note: If the hot tub is Hush Pump System™ equipped, the low speed of Massage 1 will come on automatically for 1 minute at the start of each filter cycle to purge the plumbing lines. If the purge time is not at the time of day you want, change the filter times.

## Light

To activate this press the  button once to turn on and again to turn off. The light will automatically turn off after 4 hours. If your tub has an Everlite™ 6 or any additional lighting features see the instructions on page 25 of this manual.

## Standby Mode







The Standby feature is used primarily to temporarily shut the circulation pump off before removing the MICROFILTER™ for cleaning or replacement. This prevents debris or objects from entering the circulation pump while the skimmer basket and filter are out. Standby can also be used if you want to have total quiet while using the hot tub; however, during this time the hot tub will not heat. Use the instructions below to put your hot tub into Standby. Please note: Do not use Standby to drain and refill your hot tub. Always shut off power at the main breaker before draining your hot tub to prevent damage to the hot tub equipment.

Press  then  to put the tub into Standby. Display will show SY. Press any button to take the hot tub out of standby.

## Setting Filter Cycles

Filter cycles come preset from the factory. For hot tubs without the Hush option, filter cycles are default to run two hours each time, twice a day. For hot tubs with the Hush option, filter cycles are default to 24 hours.

Filter cycle duration and frequency are adjustable and can be changed by following the instructions below.

Press the  then press  to bring up F2 keep pressing  to select F4, F6, F8, FC (F2, F4, F6, F8 and FC denote filter cycle length; where F2 is a 2 hour filter cycle, F4 is a 4 hour filter cycle, etc. and FC is a 12 hour filter cycle). Then press  to bring up 2C (two cycles per day). If you want to change press  to select 1d (day cycle which will start 6 minutes after turning power off and back on) and again to select 1n (night cycle which starts 12 hours after turning power off and back on.). Press  to exit programming.

Note: If your tub is a LEEP hot tub, not equipped with the Hush Pump System, you must reset the breaker to activate new filter cycles.

Note: If your tub is Hush Pump System™ equipped the Filter Cycles settings only affect the times the heater will be able to operate when using the Economy heating Mode.

## Diagnostic Display Messages

If nothing appears on the display screen, power to the Hot Tub is off.

- : Current temperature not known
- HH: Possible overheated heater: do not enter Hot Tub
- H5: Possible overheated Hot Tub: do not enter Hot Tub
- SA: Sensor problem
- 5b: Sensor problem
- Sn: Sensors out of balance
- HL: Possible flow through heater problem
- LF: Confirmed flow through heater problem
- d-: Possible dry heater problem

dV: Confirmed dry heater problem

IC: Freeze condition sensed

5Y: Tub is in Standby

PLEASE REFER TO TROUBLE SHOOTING GUIDE FOR A COMPLETE EXPLANATION OF DIAGNOSTIC MESSAGES.

## WARNING

SHOCK HAZARD! NO USER SERVICEABLE PARTS. DO NOT ATTEMPT SERVICE OF THIS CONTROL. CONTACT YOUR RETAIL STORE OR SERVICE PROVIDER FOR ASSISTANCE. FOLLOW ALL OWNER'S GUIDE POWER CONNECTION INSTRUCTIONS. INSTALLATION MUST BE PERFORMED BY A LICENSED ELECTRICIAN AND ALL GROUNDING CONNECTIONS MUST BE PROPERLY INSTALLED.


ALWAYS TEST WATER TEMPERATURE PRIOR TO ENTRY USING THE TOPSIDE CONTROL PAD. ENSURE COMFORT BY ALSO CHECKING WATER WITH AN ACCURATE THERMOMETER.

TAMPERING WITH OR MODIFYING THIS EQUIPMENT MAY VOID YOUR GUARANTEE.

## NOTE

### Older models have turbo feature

#### Turbo

To activate this press the  button once to turn on and twice to turn off. The Turbo will turn off automatically after 15 minutes. The Turbo will come on automatically for 30 seconds at the start of each filter cycle to purge the Turbo plumbing.



## Diagnostic Display Messages and Troubleshooting Guide

Message	Meaning	Action Required
	No message on display. Power has been shut off to hot tub. GFCI breaker is on but the control panel is blank. System fuse(s) are blown.	The control panel will be disabled until power returns. System resets time of day on each power-up. Hot tub settings are preserved. Call your store for service.
<i>OHH</i> or <i>HH</i>	“Overheat”- The hot tub has shut down. One of the sensors has detected 118°F / 47.8°C at the heater.	DO NOT ENTER THE WATER. Remove the HEATSHIELD™ cover and allow water to cool. Once the heater has cooled, reset by pushing any button. Check to see whether the knife valve on return side of the heater is closed. If closed, ensure that all knife valves are in the up or open position. If hot tub does not reset, shut off power to the hot tub and call your Beachcomber store.
<i>OHS</i> or <i>OH</i>	“Overheat”- The hot tub has shut down. One of the sensors has detected that the hot tub water is 110°F / 43.3°C.	DO NOT ENTER THE WATER. Remove the hot tub HEATSHIELD™ and allow water to cool. At 107°F / 41.7°C, the hot tub should automatically reset. Follow action required for “OHH”. If hot tub does not reset, shut off power to the hot tub and call your store.
<i>ICE</i> or <i>IC</i>	“Ice”- Potential freeze condition detected.	No action required. The Pumps and blower will automatically activate regardless of hot tub status.
<i>SY</i> or <i>STBY</i>	Hot tub is in Standby mode.	Make sure the MICROFILTER™ is back in place before pressing any button to remove from Standby.
<i>SnR</i> or <i>SR</i>	Hot tub is shut down. The sensor that is plugged into the sensor “A” jack is not working.	If the problem persists, contact your store. (May appear temporarily in an overheat situation and disappear when heater cools.)
<i>Snb</i> or <i>Sb</i>	Hot tub is shut down. The sensor that is plugged into the sensor “B” jack is not working.	If the problem persists, contact your store for service.
<i>SnS</i> or <i>Sn</i>	Sensors are out of balance. If this is alternating with the temperature, it may just be a temporary condition. If the display shows only this message (periodically blinking), the hot tub is shut down.	If problem persists, contact your store for service. Follow action required for “SnR”.
<i>LF</i>	Persistent low flow problems. (Display on the fifth occurrence of the “HFL” message within 24 hours. Heater is shut down, but the other hot tub functions continue to operate normally.	Follow action required for the “HFL” message. Heating capacity of the hot tub will not reset automatically; you may press any button to reset.
<i>HFL</i> or <i>HL</i>	A substantial difference between the temperature sensors was detected. This could indicate a flow problem.	Check water level in hot tub. Refill if necessary. If the water level is okay, make sure the pumps have been primed. If problem persists try these solutions:  MICROFILTER™ is dirty: Turn power to tub off at GFCI or power disconnect, remove MICROFILTER™ and clean or replace.  Air lock in system: Locate air bleed thumb screws and open partially to release air in piping. Debris in Hush Pump System™: Call your store for service or shut down system, close all knife valves and remove face plate from Hush Pump System™ to remove debris. Circulation pump failed or frozen: If freezing suspected, place trouble light or space heater around equipment to thaw out pump and external piping and call your store for service.

Message	Meaning	Action Required
<i>dr</i>	Possible inadequate water flow detected in heater after a 2nd heater test.	Check that all knife valves are open, then check water level in hot tub. Refill if necessary. If the water level is okay, make sure the pumps have been primed. Press any button to reset.
<i>dr Y</i> or <i>dY</i>	Confirmed inadequate water flow detected after 3rd dr.	Use same action as <i>dr</i> . Make sure circulation pump is running. If circulating pump is not running call your store for service.
<i>Pr</i>	When your hot tub is first actuated, it will go into Priming Mode.	The Priming Mode will last up to 4 minutes and then the hot tub will begin to heat and maintain water temperature in Standard Mode.
<i>--F / --C</i>	Temperature unknown.	After the pump has been running for 2 minutes, the temperature will be displayed.
<i>Std / St</i> <b>Standard</b>	The hot tub heater is operating in Standard Mode.	No action required. Refer to Heating modes page to change this mode.
<i>Ecn / Ec</i> <b>Economy</b>	The hot tub heater is operating in Economy mode. Only heats during filter cycle.	No action required. Refer to Heating modes page to change this mode.
<i>SLP / SL</i> <b>SLEEP</b>	The hot tub heater is operating in Sleep Heating mode. Heat stays off until temperature drops to 20°F/10°C	No action required. Refer to Heating modes page to change this mode.

## Operation of Hot Tub Features



**FLEXJETS™ Inserts**

### FLEXJETS™ Inserts

The jets in a Beachcomber Hot Tub are known as FLEXJETS™ and are available in four sizes; small, medium, large and extra large. They are interchangeable within the same sizes. Simply turn them counter-clockwise to unscrew. To reinstall, turn the jet insert clockwise to screw them back in. The jets can also be individually turned off or on by turning the jet face. Turning it clockwise will turn off the water flow and counter-clockwise turns on the water flow. To turn on the neck jet, twist the jet face counter-clockwise; to turn off, twist it clockwise. If this jet does not turn off, contact your local dealer for more information.



**RFM Diverter Valve**

### Reflex Foot Massage™ (RFM) Diverter Valve

This top side valve diverts water flow between either the RFM foot jets or the seat jets. On 700 series hot tubs it diverts water flow from massage 2 pump between the RFM foot jets or the seat jets on the left side of the hot tub. NOTE: Always turn the pump to low speed or off before attempting to turn the RFM Diverter Valve. Failure to do this could cause the handle to break due to the high velocity of water moving through the valve. NOTE: When the hot tub is not being used, the diverter valve handle must be left in the center position. This ensures that water in both zones is always in circulation during periods of non use.



### Air Control Valves

There are two air control valves located on either side of the touch pad, as shown. These air controls improve the massage experience in your hot tub by adding more turbulence to the water flow. To turn on the air, turn the knob counter-clockwise. On all models, more air is drawn in when the jet pump is on high speed than when the pump is on low speed. On 300, and 500 series hot tubs, the left air control services all the seat jets. If equipped with the Reflex Foot Massage™ (RFM) option, the right air control services the RFM jets (or footwell jets on non-RFM equipped models) when the water flow is diverted to them, and the left air control services all the seat jets. On 700 series hot tubs, the left air control allows air flow to jets running off Massage Pump 1. The right air control allows air flow to jets running off Massage Pump 2. The right air control would also allow air flow to the RFM jets if the diverter valve is diverting water flow from Massage Pump 2 to the RFM jets.



**Whirlpool Jet**

### 320 Whirlpool Diverter Jet

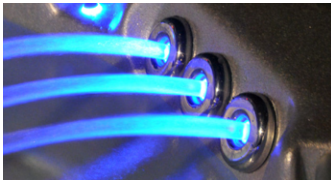
The 5" Grey Whirlpool jet has two settings. In one position all water flow from the pump will come out of only that jet. In the other position all the water flow will come out of the seat jets. When turning the jet from one position to the other make sure the pump is on low speed or in Stand By.



**QSS System**

### Quintessential Surround Sound (QSS) System

To operate the Quintessential Surround Sound System, press the play/pause button on the Touch pad to turn on. To pair with your device, press the mode button to put into pairing mode. The system code is 5555. See the inserted operation guide in this manual for detailed instructions.



**Roman Arch™ Waterfall**

### Roman Arch™ Waterfall

Hot tubs equipped with the optional Roman Arch™ Waterfall feature shown at left, will have a topside control valve to increase or decrease the water flow to the Waterfall. The Waterfall feature receives its flow from the Hush Pump System™. If your hot tub is equipped with the Eclipse™ Lighting Feature, the Waterfall will also be backlit. NOTE: The control valve must be partially left open when the hot tub is not in use. If the water is not operating at normal flow, remove the front covers by turning them clockwise a 1/4 turn, remove the internal nozzle and rinse off debris.



**Blade Waterfall**

### Blade Waterfall

Hot tubs equipped with the optional Blade Waterfall feature shown at left, will have a topside control valve to increase or decrease the water flow to the Waterfall. The Waterfall feature receives its flow from the Hush Pump System™. If your hot tub is equipped with the Eclipse™ Lighting Feature, the Waterfall will also be backlit. NOTE: The control valve must be partially left open when the hot tub is not in use. If the water is not operating at normal flow, remove the front covers by turning them clockwise a 1/4 turn, remove the internal nozzle and rinse off debris. If water flow is not normal, remove front cover to access inside screen and rinse off debris.



**Ozone**

### Ozone

Your hot tub may be factory equipped with an optional Ozonator unit, or factory pre-plumbed to accept the installation of an Ozonator. Ozonators produce a O<sub>3</sub> ozone gas, and injects it into the hot tub water to oxidize organic contaminants in the water and improve water clarity. Please note: an Ozonator is not designed to replace your main sanitizer or disinfectant system. The Ozonator is equipped with a small viewing window. When ozone gas is produced, a purple glow will appear with a green indicator light on the front to indicate the unit is on. The life expectancy of the AGP Ozonator is 3 to 5 years depending on whether it is running 24/7 with HYBRID4® or on filter cycles with LEEP™ no Hush Pump System™.

## WARNING

NO USER SERVICEABLE PARTS. DO NOT ATTEMPT TO SERVICE AN OZONATOR OR ANY OTHER PART OF YOUR BEACHCOMBER HOT TUB EQUIPMENT PAK. CONTACT YOUR LOCAL STORE FOR SERVICE AND/OR REPLACEMENT. THE USE OF AN OZONATOR IS NOT A REPLACEMENT FOR A WATER SANITIZING PROGRAM. FAILURE TO PROPERLY SANITIZE HOT TUB WATER CAN CAUSE IRRITATION AND/OR DISEASE.



**Hush Pump System™**

### **Hush Pump System™**

The Hush Pump System™ is a very quiet, low energy consumption, high flow circulation and filtration pump that looks after the filter and heating functions of your hot tub. It comes set from the factory to operate 24 hours a day.



**Everlite™ LED Lighting**

### **Everlite™**

All Beachcomber Hot Tubs come standard with a digital Everlite™ LED light. Your local Beachcomber store is best equipped to replace when required. Drain the hot tub and locate the lens removal tool included with the hot tub. Carefully unscrew the light lens. Carefully pull out the light unit and replace with a new one, available from your local Beachcomber store. Screw the lens back in until tight, but do not over tighten.

## **Everlite™ 4 Operating Instructions**

- 1. Beachcomber Mode: The light will sequence from Red, to Green, to Blue continuously.**  
Press the light button once to start the 'Beachcomber Mode'. The light will stay on each solid color for three seconds. The color will blend with the next color for four seconds before the next color becomes a solid. To turn off, press the button once.\*
- 2. Freeze Mode: As it cycles through the 'Beachcomber Mode', the light can be frozen on any solid or blended color.**  
Choose a color, and then touch the button twice (off, then on) within four seconds to switch to 'Freeze Mode'. To turn off, press the button once.
- 3. Pulse Mode: This is a random cycling mode, which imitates the soothing rhythm of a heartbeat.**  
When in the 'Freeze Mode', touch the button twice (off, then on) within four seconds to switch to 'Pulse Mode'. To turn off, press the button once.
- 4. White Mode: This mode recreates natural white light.**  
When in the 'Pulse Mode', touch the button twice (off, then on) within four seconds to switch to 'White Mode'. To turn off, press the button once.

**\*Note: If the light is left off for more than 10 seconds, it will revert back to 'Beachcomber Mode' when switched back on.**

## **Everlite™ 6 Operating Instructions**

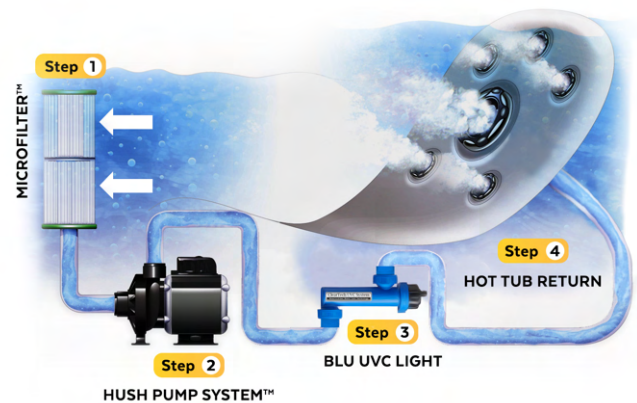
- 1. Beachcomber Mode A: The light will sequence from Red, to Green, to Blue continuously.**  
Press the light button once to start the 'Beachcomber Mode A'. The light will stay on each solid color for three seconds. The color will blend with the next color for four seconds before the next color becomes a solid. To turn off, press the button once.\*
- 2. Freeze Mode: As it cycles through the 'Beachcomber Mode A', the light can be frozen on any solid or blended color.**  
Choose a color, and then touch the button twice (off, then on) within four seconds to switch to 'Freeze Mode'. To turn off, press button once.
- 3. Pulse Mode: This is a random cycling mode, which imitates the soothing rhythm of a heartbeat.**  
When in the 'Freeze Mode', touch the button twice (off, then on) within four seconds to switch to 'Pulse Mode'. To turn off, press button once.
- 4. White Mode: This mode recreates natural white light.**  
When in the 'Pulse Mode', touch the button twice (off, then on) within four seconds to switch to 'White Mode'. To turn off, press the button once.
- 5. Beachcomber Mode B: All lights above waterline are turned on, while all underwater lights are off.**  
When in the 'White Mode', touch the button twice (off, then on) within four seconds to switch to 'Beachcomber Mode B'. To turn off, press the button once.
- 6. Beachcomber Mode C: All the lights below the waterline are turned on, while all the lights above the water line are off.**  
When in the 'Beachcomber Mode B', touch the button twice (off, then on) within four seconds to switch to 'Beachcomber Mode C'. To turn off, press the button once.

**\*Note: If the light is left off for more than 10 seconds, it will revert back to 'Beachcomber Mode A' when switched back on.**



# CLEARTECH BLU™ Operating Instructions

Your Beachcomber Hot Tub may be CLEARTECH BLU™ Ready, meaning a CLEARTECH BLU™ UVC Sterilization System can easily be installed. The CLEARTECH BLU™ UVC Sterilization System harnesses the cleansing power of the sun by utilizing the same powerful UVC technology found in water treatment plants and hospitals to sterilize 99.9% of the viruses and bacteria in your hot tub water, leaving you with clean, beautiful, and healthy water.



## CLEARTECH BLU Operating and Maintenance Instructions

The Ballast LED Indicator (B) will turn **green** if the UVC lamp is lit and operating normally.

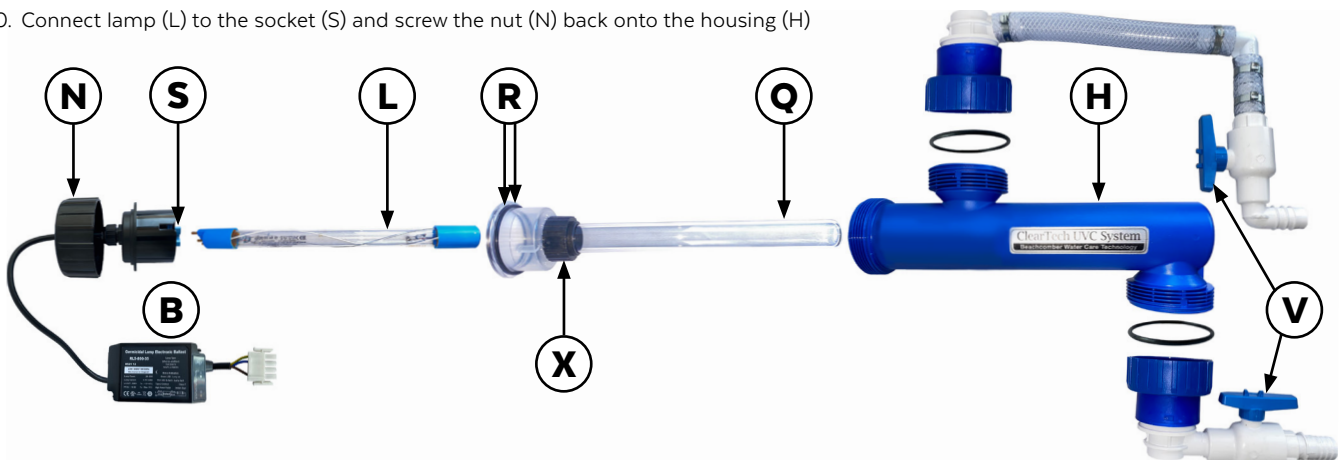
The Ballast LED (B) will turn **red** if the UVC lamp is loose or burned out and requires tightening or replacing.

**!** NOTE: There may also be a lamp error indication (red light) on if the correct order of mounting is not followed. In this case, the ballast is first supplied with voltage and then the safety switch is activated. This occurs when the lamp base is inserted into the quartz glass of the reactor.

Always ensure that the unit is fully assembled before turning on the UV unit.

The lamp is rated at 15,000 hours and will need replacement after approximately 12-16 months.

1. Disconnect hot tub power supply at the local GFCI or breaker panel.
2. Turn off both valves (V) by turning perpendicular to pipe.
3. Unscrew the nut (N) and cautiously remove the lamp (L) from the socket (S)
4. Wearing protective glasses and gloves delicately remove the quartz sleeve (Q)
5. **Do not try to twist or turn the black quartz sleeve connection nut (X)**
6. If scale has developed on quartz sleeve (Q), lower into a container of **FILTER CURE**, rinse with water, and dry with soft cloth.
7. If housing (H) is dirty it can be cleaned with a soft brush or cloth.
8. Delicately place quartz sleeve (Q) back into housing (H). Never force.
9. Carefully place the lamp (L) back into the quartz sleeve (Q) and fit sleeve with o-rings (R).
10. Connect lamp (L) to the socket (S) and screw the nut (N) back onto the housing (H)



**WARNING: DO NOT VIEW THE UVC LAMP IN OPERATION. UV RAYS CAN CAUSE IRRITATION AND/OR BLINDNESS. THE USE OF A CLEARTECH BLU™ UVC UNIT IS NOT A REPLACEMENT FOR A WATER SANITIZING PROGRAM. FAILURE TO PROPERLY SANITIZE HOT TUB WATER CAN CAUSE SKIN OR LUNG IRRITATION AND/OR DISEASE.**

## Beachcomber Hot Tub Accessories



### Robes

Beachcomber's classic midweight terry cloth robes are one of life's sweetest and most practical luxuries. The mid-length helps dry you off faster and the thick Turkish weave with deep pockets will keep you warm and cozy long after your hot tub soak or shower.



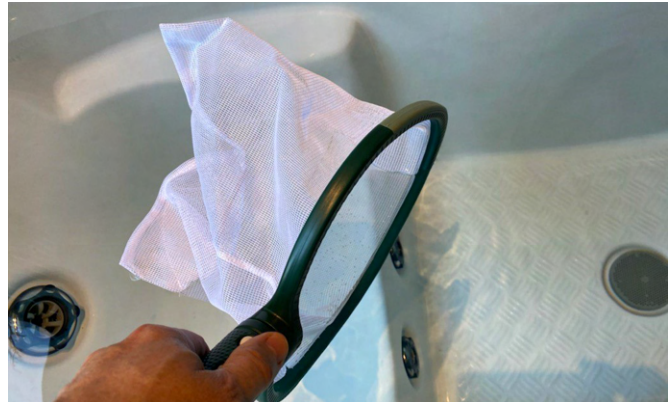
### Towels

White Embroidered Towels. Classic midweight terry cloth with thick Turkish weave.



### Beach Towels

Beachcomber Towels made with 900g cotton velvet pile for luxurious comfort.



### Hot Tub Scoop

Ideal for removing floating debris in hot tubs with a unique circular design to suit hot tub contours and made with UV stabilized materials to withstand outdoor use.



### Hot Tub Vac

The simple action of placing the vac in the water creates suction that draws in water and debris from the hot tub as you push the button at the top of the handle. This all-in-one tool also has a flip-down skimmer net and brush attachment.



### Hot Tub Brush

Cleans hot tub interior quickly. Ideal for use in all hot tubs. Has a unique contoured design that gets into corners and UV stabilized material for longevity.





### Disc Dispenser

This is the Beachcomber's Floating Disc Dispenser, for use with Bromo or Chlor Water Care Programs.



### Hydro Mop

Beachcomber's Hydro Mop enhances water clarity by absorbing oils from the water surface.



### Fresh Fill

The Fresh Fill hot tub pre-filter easily connects to your garden hose and works with all hot tubs. The Fresh Fill utilizes food grade activated carbon and proprietary filtration media for the removal of metals, volatile organic compounds and suspended solids before they reach your hot tub.



### Signature Scentsations

Hot tub fragrances that enhances the hot tub soaking experience with pleasing natural fragrances. These botanical water essences are derived from natural sources, they are pH neutral, and do not affect water balance.



### LEEP™ Step

Beachcomber's Leep™ Step is a great way to make it easy to climb into your Beachcomber Hot Tub. Available in Ebony and Walnut colours.



### Beachcomber Plus Bluetooth® Speaker

This waterproof, 6 watt output speaker, boasts digital signal processor for enhanced Bluetooth® connection for better sound.

# Hot Tub Water Care and Maintenance

## Recommended Parameters & Levels

Parameter Range	Recommended Level
<b>Free Chlorine (Cl)</b>	3 - 5 ppm
<b>Bromine (Br)</b>	3 - 5 ppm (Canada) / 4 - 6 ppm (USA)
<b>pH</b>	7.2 - 7.8
<b>Total Alkalinity (TA)</b>	100 - 120 ppm
<b>Calcium Hardness (CH)</b>	150 - 200 ppm
<b>Total Dissolved Solids (TDS)</b>	1500 ppm over initial level

## Effects of Unbalanced Sanitizer (Cl or Br)

Low Sanitizer (0 - 1)
Cloudy
Slimy
Odorous
Damage to patios, railings, concrete

High Sanitizer (10+)
Clear
Clean
Chemical Smell
Bleaching of bathing suits

## Effects of Unbalanced Total Alkalinity (TA)

Low Total Alkalinity
Corrosive Water
pH Bounce
Greenish water

High Total Alkalinity
Scaling Water
pH drifts up
Cloudy water

- Total Alkalinity is the measure of the ability of water to resist or “buffer” changes in pH. Highly unbalanced water condition will cause damage to heater elements, light rings, stainless steel fittings, dials, HEATSHIELD™ and pump components.

## Care Free Hot Tub Water Care System

- CARE FREE** is a 4-in-1 weekly water care system that replaces traditional water conditioners such as sequestering agents, oxidizers, biofilm disruptors and clarifiers. It is designed to use in conjunction with the CARE FREE BOOST™ sanitizer.
- CARE FREE BOOST™** is a chlorine based sanitizer that controls the growth of bacteria and algae in hot tub waters and when paired with CARE FREE form the industry’s gold standard in water care systems. Add after each use or weekly as required.
- SOFT** is a universal water enhancer that creates soothing comfortable water, improves water quality, and helps stabilize pH levels. Soft is blended from natural occurring borate salts and is an excellent skin moisturizer, especially for those who suffer from dry skin conditions. Add before each use or weekly as desired.





## Effects of Unbalanced pH

Low pH (Acidic - below 7.2)	High pH (Basic - above 7.8)
Corrosive Water	Scaling Water
Pitting of heater and pump components	Cloudy water
Metals dissolve	Sanitizer inefficiency
Skin/eye irritation	Skin/eye irritation
Damage to patios, railings, concrete	Reduced circulation

- Acidic water can cause pitting of the heater components and damage the equipment.
- Basic water forces the calcium dissolved in the water out of solution, causing cloudy water and scaling.
- The pH also has a dramatic effect on the sanitizer effectiveness in the water. A high pH level results in greatly reduced sanitizer effectiveness, especially in chlorine systems.
- Factors that contribute to pH change in a hot tub are: addition of fresh water, rain, bather use/sweat, detergent and oils from bathers, dust, biofilm, leaves and environmental debris, improper testing, drop in alkalinity, carry-out or splash-out, evaporation, chemicals.

## Effects of Unbalanced Calcium Hardness (CH)

Low Calcium Hardness	High Calcium Hardness
Aggressive water	Scaling Water
Foam	Cloudy Water
Etching of plaster or concrete	Plugged filters
Odour	Reduced circulation
Etching to patio, concrete, spa equipment	Lowered heater efficiency

- Calcium Hardness is a measure of the amount of calcium present in the water.
- Water that contains high levels of calcium and magnesium salts is called hard water. "Calcium Carbonate" scale may be present in hard water, in the form of white residue on massage inserts, heaters, filters and hot tub controls. If left for longer periods, calcium scale can become hardened and impossible to remove. Due to increased aeration and agitation, calcium deficient water will cause foaming in hot tub water. **Hard water can significantly impair the heating ability of the hot tub heater element and cause increased costs to keep the hot tub to temperature.**
- Water that contains little or no calcium/magnesium is called soft water. Soft Water feels "slippery", and is aggressive and damaging to concrete areas surrounding the hot tub.

## MICROFILTER™ Care and Maintenance

- Remove once per week and rinse with water.
- Once per month, MICROFILTER™ should be cleaned, alternating monthly between FILTER CURE and FILTER PURE, soaking it for 12-18 hours.
- Rinse MICROFILTER™ very well to prevent any residual filter cleaning product entering the hot tub water.
- Always have two MICROFILTER™, one in hot tub and one clean and ready to be installed.
- Advantages of a clean MICROFILTER™ include: clean water, better circulation, lower sanitizer, overall better performance.



## Metals and Minerals

<b>Metal</b>	<b>Stain Color</b>	<b>Water Color</b>
<b>Copper</b>	blue-green to black stain	blue-green or black
<b>Iron</b>	yellowish, red-brown	yellow-brown
<b>Manganese</b>	grey to black stain, violet	coffee-brown

- Dissolved metals have the ability to stain surfaces and discolor water if not properly controlled.
- **Total Dissolved Solids (TDS)** is a measure of accumulated dissolved materials in solution (not suspended particles) in hot tub water.
- As more water care products are added, especially granulars, the TDS level will climb.
- When TDS level reaches 1500 ppm over start up TDS, it may cause clouding, odour, listless water and chemical inefficiency.
- Contributors to TDS levels include: hair, evaporation, sweat and skin particles, lint, fecal matter, environmental debris (leaves, pine needles, dirt etc.), dust, pollen, expectorant (spit), lotions, nasal discharge, cyanuric acid (from stabilized chlorines such as Chlor Blast and Care Free Boost), oils, urine, inert solids from granular products.

## Common Water Care Issues

<b>Symptom</b>	<b>Diagnosis</b>
<b>Cloudy Water</b>	Factors that affect water to be cloudy: High TDS Level, Lack of Sanitizer, High/Low pH, Poor Filtration, Plugged Holiday tender.
<b>Coloured Water</b>	Factors that affects coloured water: Well water, Copper from equipment and pipes that dissolve into water due to improper water balance.
<b>Skin Irritations</b>	Factors that may cause skin irritation: Improper TA & pH balance, Chloramines, NO Sanitizer level, extended bathing sessions, High TDS level.
<b>Foam</b>	Factors that may cause foaming: Low calcium hardness, high TDS.
<b>Odour</b>	Factors that may cause odour: Alkalinity/pH level, Low TA and/or Sanitizer.
<b>Scaling</b>	Caused by high pH level.
<b>Scum Lines</b>	Caused by combination of: High TDS, low sanitizer levels, dry filters, plugged or nonfunctional floating dispensers or holiday tenders.
<b>Biofilm (White Algae)</b>	Nature's way to provide bacteria with a suitable coating in which to proliferate and survive even in a harsh environment.

- **Please contact your nearest Beachcomber Hot Tubs Store for free water testing and more information.**

## HEATSHIELD™ Care and Maintenance

**UL Certified according to the ASTM F1346-91 standards for Hot Tub safety covers.**

- Never allow children or pets to sit, play or stand on top of the hot tub cover.
- Please use the handle when lifting the HEATSHIELD™.
- Use COVER CARE as part of your regular hot tub maintenance on the hot tub cover as conditioner to protect from sun's damaging rays.

**NOTE:** Use PUREZYME™ to eliminate organic odours and scum that can occur on the underside of the hot tub cover.

**CAUTION:** The hot tub HEATSHIELD™ cover is strong enough to withstand up to 2 feet of snow. It is not designed to support the weight of children, pets or adults. This extra weight will break the foam inners and lead to premature failure of the HEATSHIELD™ which is not covered under the Beachcomber Guarantee.



## Draining your Beachcomber Hot Tub

Change three to four times a year or more if bather load is high. To calculate the change frequency, use the following formula:

**# Days = 1/3 (Volume in US Gallons) ÷ Max # of daily bathers**

1. Turn power off at the G.F.C.I. breaker or power disconnect switch (do not use the standby feature).
2. Locate the black drain/fill valve, found inside behind the door on a Portable LEEP™ model or under the step on the HYBRID4® Edition. Remove the safety cap from the fitting threaded on to the valve.
3. Attach the female end of your garden hose and place the other end at a level lower than the drain/fill valve to ensure complete draining. To open, turn the on/off knob on top of the drain valve clockwise to open and start the draining.
4. Draining time will vary from model to model.
5. Once the hot tub is drained and empty, disconnect the garden hose and close the valve.

## Vacation Instructions

**If you are leaving your hot tub full and running while on vacation for 3-5 days, do the following:**

1. Check and adjust TA level if necessary.
2. Shock-treat the water to raise the sanitizer level. Leave the hot tub HEATSHIELD™ half open for 1 hour.
3. Lock your HEATSHIELD™ on the hot tub to maintain a safe environment for pets or children. If you are in a high wind area, install Hurricane Straps (available from your local Beachcomber store) to secure the HEATSHIELD™ to your hot tub.

**Upon returning do the following:**

1. Check pH and sanitizer level and adjust if necessary.

**If leaving for 5-14 days and no one can come by to maintain the hot tub, do the following:**

1. Put heater in Sleep Mode and leave tub at set temperature. Sanitizers may last longer in cooler water.
2. Check and adjust pH and Total Alkalinity level if necessary.
3. Use either a Beachcomber floating tablet dispenser or a Holiday Tender tablet dispenser to automatically dispense either Bromine Disc or MiniDisc in your hot tub water to maintain water disinfection. Use the low setting on these devices as the demand for disinfectant will be low during this time.
4. Lock the HEATSHIELD™ and attach a Hurricane Strap in high wind areas. Upon returning, put heater back into Standard Mode.

### WARNING

ENSURE AN UNATTENDED HOT TUB HAS A SECURED AND LOCKED HEATSHIELD™ COVER TO PREVENT UNWANTED ENTRY. BEACHCOMBER HOT TUBS IS NOT RESPONSIBLE FOR DAMAGE CAUSED TO PROPERTY OR PERSON BY HOT TUBS THAT ARE LEFT UNATTENDED FOR PERIODS OF TIME.

### WARNING

BEACHCOMBER HOT TUBS IS NOT RESPONSIBLE FOR NEGLECT DURING FREEZING TEMPERATURES, WHICH IS BEYOND THE CONTROL OF ANY MANUFACTURER. IF POWER IS OUT DURING FREEZING TEMPERATURES, YOU MUST TAKE ACTION TO PROTECT YOUR HOT TUB AND ITS EQUIPMENT, JUST AS YOU WOULD WITH YOUR VEHICLE, OR YOUR HOME AND PROPERTY.

## Winter Operation Information

All Beachcomber Hot Tubs have built in freeze protection for their equipment. If your hot tub is not Hush Pump System™ equipped, the freeze protection will activate the pump(s) on low speed for approximately 2 minutes if a temperature of 44° F / 7° C or below is detected at the heater housing. If your hot tub is Hush Pump System™ equipped, the only time freeze protection will activate is if the hot tub is left in standby mode long enough to allow water at the heater to reach 44° F / 7° C or if your hot tub is filled with water that is 44° F / 7° C or lower. There is also a small water line that runs from pump to pump that assists in protecting against freezing, by increasing circulation between the pumps.

### Winter Precautions:

If your equipment is not working during freezing temperatures, you should first contact your local Beachcomber store or a local service provider for immediate assistance.

To prevent damage caused by the equipment freezing, place a small space heater or trouble light down by the equipment. Position the heater or light so that it does not melt or come in contact with plastic parts, to avoid equipment damage. You can also block off the step or door vent to keep in the heat during this time, but it must be removed once the freezing weather is no longer present.

### Extended Power Outages:

In most communities, power is restored relatively quickly. But in the event of a prolonged power outage, first shut off the power at the main panel. Close the knife valves to keep the hot water in the hot tub, and remove the drain plugs or pull out one of the small braided hoses on the front of the pumps to drain all the water from the external plumbing lines and the pumps. When power is out, check your hot tub each day to monitor its condition. **DO NOT ALLOW FREEZING TO TAKE PLACE.** Beachcomber Hot Tubs is not responsible for damage caused to hot tubs that are left without power in prolonged freezing conditions.

BEACHCOMBER IS NOT RESPONSIBLE FOR DAMAGE TO PERSONS OR PROPERTY FOR EQUIPMENT PAK REMOVAL. CONTACT YOUR LOCAL BEACHCOMBER STORE OR SERVICE PROVIDER FOR INFORMATION.

## Winter Shutdown Procedures

If leaving for a long period of time in severely cold weather and no one can come by to maintain the hot tub, do the following:

1. Drain the hot tub as outlined in this Owner's Guide.
2. Using a wet dry vac, blow out all return lines from jet pumps and the Heater tube if Hush Pump System™ installed. Then change suction mode to vacuum and remove water from from all pump wet ends and any water in tub including floor drain.
3. If you do not have a Shop Vac then once tub is drained remove a valve assembly between front of pump and tub to access the small braided hose. Squeeze clamp to slide it up hose then pull hose off fitting. On single pump tubs remove the slotted drain plug below the pump intake union. Removing these allows the last bit of water in the bottom half of the pump to drain out.
4. Remove the MICROFILTER™ cartridge and store in a dry place.
5. Lock HEATSHIELD™ and attach Hurricane strapping if in high wind areas.
6. Provide extra support for the HEATSHIELD™ if in extreme heavy snow by placing a 4 x 8 sheet of 3/4" plywood on top of the HEATSHIELD™. Covering the HEATSHIELD™ with a tarp will help protect it from snow and ice that could build up.

BEACHCOMBER HOT TUBS IS NOT RESPONSIBLE FOR DAMAGE TO HOT TUBS THAT ARE LEFT UNATTENDED.



## Troubleshooting Guide SCAN THE QR CODE TO GO TO FAQ PAGE

PROBLEM SYMPTOM	MOST LIKELY CAUSE	SOLUTION
<b>G.F.C.I. breaker will not stay on or trips intermittently.</b>	If hot tub is new; the load neutral wire has been inserted on the neutral buss in the panel. Load neutral wire should be inserted into the G.F.C.I. load neutral connection.	Call your Electrician to change location of the load neutral wire.
	Heater element is defective and leaking current to ground.	Call your store for service to replace the heater element.
	G.F.C.I. is worn out or defective. Class A, G.F.C.I. breakers should not trip below 5 milliamps of current leakage.	Call your electrician to replace your G.F.C.I.
<b>Jet pump is surging on high speed.</b>	Water level is too low on hot tubs that use a jet pump for filtering.	Raise water level in hot tub to at least ½ way up the skimmer opening.
	Plug in center of MICROFILTER™ basket is not in place on non Hush Pump System™ equipped hot tub.	Install plug in basket, insert from top of basket.
	RFM jet nozzles are pointed toward the large suction fittings in the foot well.	Redirect nozzles up and away from the large suction fittings. Turn off all air control for RFM jets.
<b>Neck jet does not shut off.</b>	Internal portion of two piece neck jet has been unscrewed by turning too far to the left.	Carefully pry the faceplate off with a flat head screw driver and then thread internal back in. Then pop face plate back on and tighten internal by turning face plate clockwise.
<b>Massage Pump will not run continuously or turn on</b>	All massage pumps are thermally protected from overheating. When the motor gets too hot, the thermal cut-out will activate and the pump won't restart until the motor has cooled.	Wait 30 minutes for motor to cool and restart.



## Hot Tub Specifications and Details

Model	North American Control Panel	Seating Capacity	Seating Configuration	Dimensions	Dry Weight	Filled Weight	Water Capacity	North American Electrical Standards
750	ET-70	8	7 active seats + 1 cooling seat	89 x 89 x 38" 226 x 226 x 97cm	800 lbs 363 kg	4446 lbs 2017 kg	437 US gallons 1654 litres	240 Volt; 60 Amp 6/3, Wire GFCI Protector Circuit
740	ET-70	6	5 active seats + 1 lounger, and a cooling bench	89 x 89 x 38" 226 x 226 x 97cm	800 lbs 363 kg	4162 lbs 1888 kg	403 US gallons 1526 litres	240 Volt; 60 Amp 6/3, Wire GFCI Protector Circuit
730/725	ET-70	6	4 active seats + 1 lounger + 1 cooling seat	80 x 88 x 38" 203 x 224 x 97cm	675 lbs 306 kg	3470 lbs 1574 kg	335 US gallons 1268 litres	240 Volt; 60 Amp 6/3, Wire GFCI Protector Circuit
720	ET-70	7	6 active seats + 1 cooling seat	80 x 88 x 38" 203 x 224 x 97cm	675 lbs 306 kg	3695 lbs 1676 kg	362 US gallons 1370 litres	240 Volt; 60 Amp 6/3, Wire GFCI Protector Circuit
710/715	ET-70	4	3 active seats + 1 lounger, and a cooling bench	70 x 86 x 38" 178 x 218 x 97cm	700 lbs 318 kg	3037 lbs 1378 kg	280 US gallons 1060 litres	240 Volt; 60 Amp 6/3, Wire GFCI Protector Circuit
580/680	ET-55	8	8 active seats and a cooling bench	89" x 89" x 38" 226 x 226 x 97cm	725 lbs 329 vkg	4312 lbs 1956 kg	430 US gallons 1628 litres	240 Volt; 50 Amp 6/3, Wire GFCI Protector Circuit
590/579/ 669/689	ET-55	7	7 active seats, and 1 cooling bench	89 x 89 x 38" 226 x 226 x 97cm	725 lbs 329 kg	4312 lbs 1956 kg	430 US gallons 1628 litres	240 Volt; 50 Amp 6/3, Wire GFCI Protector Circuit
570/578/565/ 667/687	ET-55	7	6 active seats + 1 cooling seat	80 x 88 x 38" 203 x 224 x 97cm	650 lbs 295 kg	3670 lbs 1665 kg	362 US gallons 1370 litres	240 Volt; 50 Amp 6/3, Wire GFCI Protector Circuit
550/650/ 565L/685	ET-55	6	4 active seats + 1 lounger, + 1 cooling seat	80 x 88 x 38" 203 x 224 x 97cm	650 lbs 295 kgs	3820 lbs 1733 kg	379 US gallons 1435 litres	240 Volt; 50 Amp 6/3, Wire GFCI Protector Circuit
540/664/684	ET-55	5	5 active seats, and a cooling bench	70 x 86 x 38" 178 x 218 x 97cm	600 lbs 272 kgs	3103 lbs 1408 kgs	300 US gallons 1136 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit
530/538/ 663/683	ET-55	4	4 active seats, and a cooling bench	70 x 86 x 38" 178 x 218 x 97cm	600 lbs 272 kgs	3394 lbs 1540 kgs	335 US gallons 1268 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit
510 /008	ET-55	2	2 wide-bodied loungers	57 x 75 x 30" 145 x 191 x 76cm	425 lbs 193 kgs	1885 lbs 855 kgs	175 US gallons 662 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit or 120 Volt; 15 Amp, GFCI Protector Plug in Cord
380/480/ 658/678	ET-50	7	6 active seats + 1 cooling seat	89 x 89 x 38" 226 x 226 x 97cm	725 lbs 329 kgs	4212 lbs 1911 kgs	418 US gallons 1582 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit
360/460/ 365/656/676	ET-50	7	6 active seats + 1 cooling seat	80 x 88 x 38" 203 x 224 x 97cm	650 lbs 295 kgs	3528 lbs 1601 kgs	345 US gallons 1306 litres	240 Volt; 40 Amp 8/3 Wire GFCI Protector Circuit
350/435/ 365L/655/675	ET-50	5	4 active seats + 1 lounger, and a cooling bench	80 x 88 x 38" 203 x 224 x 97cm	650 lbs 295 kgs	3778 lbs 1714 kgs	375 US gallons 1420 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit
340/654/674	ET-50	5	5 active seats, and a cooling bench	70 x 86 x 34" 178 x 218 x 86cm	640 lbs 290 kgs	3143 lbs 1426 kgs	300 US gallons 1136 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit
320/321/ 650/670	ET-50	7	6 active seats + 1 cooling seat	Diameter 78 x 34" 198 x 86cm	425 lbs 193 kgs	2444 lbs 1109 kgs	242 US gallons 916 litres	120 Volt; 15 Amp, GFCI Protector Plug in Cord
007	ET-50	2	2 seats, and 2 cooling benches	46 x 86 x 30" 117 x 218 x 76cm	386 lbs 175 kgs	1679 lbs 762 kgs	155 US gallons 587 litres	240 Volt; 40 Amp 8/3, Wire GFCI Protector Circuit or 120 Volt; 15 Amp, GFCI Protector Plug in Cord

## HEATSHIELD™ Specifications and Details

The following table specifies HEATSHIELD™ covers that are recommended for use with your Beachcomber Hot Tub to maximize the energy efficiency of your hot tub.

The covers listed below have been tested with each Beachcomber Hot Tub Model for the purposes of Energy Efficiency as stipulated by the California Energy Commission according to test procedures in California Title 20 and ANSI/APSP-14.

BEACHCOMBER HOT TUB Model	HEATSHIELD™ COVER MODEL	COVER SIZE
750, 740, 590/579/669/689, 580/680, 380/480/658/678	97xx898915SF	89" x 89" x 4" 226 x 226 x 10 cm
730/725, 720, 570/578/565/ 667/687, 550/650/565L/685, 360/460/365/656/676, 350/435/365L/655/675	97xx808815SF, 97xx808815OF	80" x 88" x 4" 203 x 224 x 10 cm
710/715, 540/664/684, 530/538/663/683, 340/654/674	97xx708615SF, 97xx708615OF	70" x 86" x 4" 178 x 218 x 10 cm
510	97xx577515SF, 97xx577515OF	57" x 75" x 4" 145 x 191 x 10 cm
320/321	97xx78RD15SF	78" DIA x 4" 198 DIA x 10 cm
007	97xx4585155F	45" x 85" x 4" 114 x 216 x 10 cm

'xx' represents colour : SL = Steel TA = Tan

## Find More Information on The Beachcomber Voice

Your Beachcomber Hot Tub purchase is very important to us. We would like to know about your buying experience and your level of satisfaction with us, our Beachcomber store and your new hot tub. Please take a few minutes to log on to our website to take a short questionnaire. Your feedback helps us improve our service to you and gives us valuable insight into your purchase experience.

Log on to our website today.

Thank you for your time!

[beachcomberhottubs.com](http://beachcomberhottubs.com)

# The Beachcomber Guarantee

We don't hide behind the spa industry standard 'disclaimers'. Beachcomber is and always will be a company built on care for the health, happiness, and well-being of our customers, staff, stores and corporate partners. This is not an abstract ideal, but a very real presence that you should expect to experience in all your dealings with Beachcomber.

We are family owned, and do not answer to distant shareholders. We support our customers and their ongoing satisfaction with the finest quality, and the best value in the most comfortable hot tub, worldwide. Our independently owned stores hold the same integrity, values and care for the Beachcomber Hot Tub owner, as we do. In fact, since 1978 we have looked after our customers and treated them like family.

Guarantee Type		Premium Guarantee	Premium Extended Guarantee
<b>Shell Structure</b>	Beachcomber guarantees to the original owner that the Structural Laminated Fibreglass Composition of your hot tub will never leak. If a failure occurs, we will supply the materials and technical labour for the repair.	Life Guarantee (600 Series - 10 years)	Life Guarantee (600 Series - 10 years)
<b>Acuralux™ Acrylic Surface Guarantee</b>	Beachcomber guarantees that the hot tub's acrylic finish will be free from defects in materials and workmanship for 5 years from the date of delivery. If a failure occurs, we will supply the materials and technical labour for the repair.	5 years	5 years
<b>Enviroskirt™ Cabinetry Guarantee</b>	Beachcomber guarantees that the Enviroskirt™ Cabinetry will be free from defects in materials and workmanship. If a failure occurs, we will supply the materials and technical labour for the repair.	2 years	5 years
<b>No-leak Plumbing Guarantee</b>	Beachcomber guarantees against leaks caused by defects in materials and workmanship. This Guarantee covers leaks from internal and external plumbing and light lenses. If a failure occurs, we will supply the materials and technical labour for the repair.	2 years	5 years
<b>Equipment Guarantee</b>	Beachcomber guarantees the following factory installed equipment - Management System, Control Panel, Massage Pumps, Hush Pump System™, and motors, will be free from defects in materials and workmanship for the duration of the Guarantee. If a failure occurs materials and technical labour will be supplied for the repair.	2 years	5 years
<b>Smart Sense Heater Guarantee</b>	Beachcomber guarantees that the Smart Sense Heater Assembly will be free from defect in materials and workmanship. If a failure occurs, we will supply the materials and technical labour for the repair.	2 years	5 years
<b>Component Guarantee</b>	Beachcomber guarantees the following factory installed components - CLEARTECH BLU™ UVC, Ozone, Everlite™, Eclipse™, Guiding Light™, Crescent Moon™, and QSS Surround Sound System™, will be free from defects in materials and workmanship for the duration of the Guarantee. If a failure occurs materials and technical labour will be supplied for the repair. *CLEARTECH BLU™ bulbs are covered for 1 year from delivery.	2 years	2 years
<b>Exchange Guarantee</b>	Beachcomber guarantees that the factory supplied hot tub HEATSHIELD™ Cover, jetting massage inserts, steps, filter baskets, skimmer lid, and remote controls will be free from defects in materials and workmanship for 2 years from the date of delivery. If a failure occurs, you can exchange the failed component at your local Beachcomber Dealership.	2 years	2 years
<b>Owner Transfer Option</b>	The remaining portion within first 24 months of the Beachcomber Protection Guarantee is transferable to a new owner. This can be done once in the lifetime of the guarantee for a small transfer fee. It is the new owner's responsibility to contact a Beachcomber representative to arrange a customer-paid installation inspection of the hot tub to activate the guarantee transfer. The transfer fee, hot tub serial number, and inspection sheet must be received by the Beachcomber Guarantee office within 60 days of ownership transfer to be valid.	2 years	2 years

## SIMPLICITY GIVES YOU PEACE OF MIND

Typical limited spa industry warranties protect the manufacturer, not the customer. They are often ambiguous and filled with outright exclusions, limitations and disclaimers in their product. Beachcomber understands that buying a hot tub is a major purchase, and few people understand what can go wrong. We strive to look after our customers, and that is why The Beachcomber Premium Guarantee is designed to protect you, not us. We are proud of the position Beachcomber has taken in looking after our customers before, during, and after they purchase our hot tubs.

The Beachcomber Premium Guarantee is included with all of our hot tubs.

**ALL GUARANTEES MUST BE REGISTERED WITHIN 30 DAYS OF DELIVERY**

# REGISTER YOUR PREMIUM GUARANTEE ONLINE TODAY

**FOR 5-STAR DELIVERIES, ENSURE THAT YOU HAVE THE FOLLOWING 2 THINGS (NOT APPLICABLE TO CURBSIDE DELIVERIES):**

- 1** A completed **BEACHCOMBER HOT TUB SETUP AND INSTALL CHECKLIST** on the opposite page (submitted either via A. Mail, B. Email, C. QR Code Scan to submit digitally, or D. File attachment on the Online Registration Page)
  - 2** A scanned copy or photo of the Sales Invoice.
- **ONLINE REGISTRATION PAGE:**  
Register your Guarantee online within 30 days of delivery here  
**[beachcomberhottubs.com/guarantee-registration](http://beachcomberhottubs.com/guarantee-registration)**

## EASY GUIDELINES TO ENSURE PERFORMANCE OF GUARANTEE

To receive service from a qualified Beachcomber service representative, your Beachcomber Hot Tub must be registered and you may be asked to provide an original bill of sale. Your Beachcomber Premium Guarantee and if applicable, Premium Extended Guarantee starts from the original date of delivery. You may be assessed a reasonable travel cost for service at your home. It is the hot tub owner's full responsibility to provide unencumbered access to the equipment for service, removal, and/or re-installation of the hot tub for required repairs. If Beachcomber determines that repair of the hot tub is not feasible, we reserve the right to provide a replacement hot tub equal in value to the current fair market value.

In this case the owner is responsible for expenses including removal, shipping and reinstallation of the existing or replacement hot tub. Upon replacement of a hot tub, the Guarantee will cover the remaining portion of the existing Guarantee from the original installation date.

The Guarantee does not cover fading from natural aging and/or damage from excessive chemical use on all hot tub finishes, cabinetry, fixtures, steps and the HEATSHIELD™ Cover, or crazing of the acrylic surface as these are not considered defects in materials and workmanship. Beachcomber Hot Tubs installed for commercial applications are excluded from all Guarantee coverage. The Beachcomber Premium Guarantee and Premium Extended Guarantee cannot anticipate, nor does it cover damage or failure that has occurred as a result of product abuse, accidents, power disturbances, vandalism, acts of God or nature and other causes which are out of any manufacturer's control.

All Beachcomber Hot Tubs must be used, installed and maintained as directed by the supplied Owner's Guide to receive Guarantee coverage. The Beachcomber Premium and Beachcomber Premium Extended Guarantee are valid only in the country of purchase. Service after the sale is the responsibility of the store from which you purchased your Beachcomber Hot Tub.

## UPGRADE TO OUR PREMIUM EXTENDED GUARANTEE

Contact your Beachcomber Hot Tub dealer to upgrade to our Premium Extended Guarantee, if you haven't already done so.

For all other questions, please call our Guarantee department: 1-800-663-6557 or visit us online for more information: [beachcomberhottubs.com](http://beachcomberhottubs.com)



# 1 BEACHCOMBER HOT TUB SETUP AND INSTALL CHECKLIST

This Checklist is required for 5-Star Deliveries, and must be completed to register and activate the Guarantee. Send this Checklist through one of the following methods:

- A. MAIL** Attention: Guarantee Department, Beachcomber Hot Tubs, 13245 Comber Way, Surrey, BC, Canada V3W 5V8
- B. EMAIL** Scan or photograph this Checklist, and send to [guarantee@beachcomberhottubs.com](mailto:guarantee@beachcomberhottubs.com)
- C. QR CODE** Scan the QR Code to fill out and submit this Checklist digitally.
- D. ONLINE** Attach a scan or photograph of this Checklist at [beachcomberhottubs.com/guarantee-registration](http://beachcomberhottubs.com/guarantee-registration)



SCAN THE QR CODE TO SUBMIT DIGITALLY

First Name :				Last Name :					
Address:									
City :				Province/State :			Postal Code :		
Phone. :				Email :					
Serial No. :		Model :		Date Installed :		Installer :			
<b>The items below to be checked Pre-Fill by the Delivery Personnel</b>								Initial	
1	Is there damage or discrepancies found after unwrapping the hot tub, the cover and/or the step? <b>(Please select)</b>						YES	NO	
	If Yes, please describe:								
	Ensure the customer is made aware of the issue and contact Customer Care at your Beachcomber Development Center for further instructions								
2	<b>HYBRID4</b> : Ensure equipment is attached to the hot tub and all peripheral and AV connections are plugged in, as per the instructions included with the Hybrid System/Step Box and in the Owner's Guide.								
3	Ensure all FlexJets are in the open position.								
4	<b>HYBRID4</b> : Make sure the SafeAxis step is secured, with the hardware and brackets provided, to house the equipment in accordance with the instructions included in the Hybrid/step system box. <b>LEEP</b> : Ensure the access door is secured and installed with the Ikea bolts provided								
5	Ensure customer has received the Owner's Guide and the QSS operation manual (if applicable) and that its contents have been reviewed. <b>(Please select)</b>						YES	NO	
6	Instructed customer to use the Beachcomber Care Sample Bottle to bring in a sample of their hot tub water to your store for testing and further instruction on water care? <b>(Please select)</b>						YES	NO	
7	Explained the importance of and how to use the locks on the Heatshield Cover to secure it to the hot tub? <b>(Please select)</b>						YES	NO	
<b>The items below to be checked After-Fill by the WetStart Personnel</b>								Initial	
1	Ensure all electrical power is connected by a qualified electrician and a GFCI is installed. <b>Warning: All electrical connections must be done by a qualified electrician and in accordance with the local area electrical code.</b>								
2	Ensure hot tub is filled as per Owner's Guide (see page 9 of Owner's Guide)								
3	Ensure the system is properly receiving 240 volts and that it shows "24" at the end of the Software ID numbers. For all 110-120 Volt hot tubs, ensure the system is receiving 120 volts and shows "12". For 50Hz SST Management Systems, ensure 1-3 is displayed to show that power input is correct.								
4	Check all functions for correct operation <b>(Please select)</b> :							Initial	
	<b>Function</b>	<b>Functions Properly?</b>		<b>Hot Tub Options</b>	<b>Functions Properly?</b>				
	Jet Pump(s) Low Speed	YES	NO	RFM	YES	NO	N/A		
	Jet Pump(s) High Speed	YES	NO	Turbo	YES	NO	N/A		
	Air Controls (provides aeration)	YES	NO	Waterfall	YES	NO	N/A		
	Main interior light	YES	NO	Optical Lighting	YES	NO	N/A		
			Surround Sound	YES	NO	N/A			
5	Performed Wet Start with the customer? <b>(Please select)</b>						YES	NO	
6	Instructed customer on how to balance and sanitize water? <b>(Please select)</b>						YES	NO	
7	Beachcomber 5 Year Premium Extended Guarantee? <b>(Please select)</b>						ACCEPTED	DECLINED	

Installer's Signature: \_\_\_\_\_ Customer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## *Our Commitment to Your Family*

A Beachcomber Hot Tub is an investment in you and your family. Since 1978, our extended family of stores around the world have been helping people just like you to make a solid, informed decision about buying a hot tub. We have always believed in giving the information and education needed to make that important decision. We know that the sale really begins after you have your Beachcomber in your home.

Our desire for you is to have the best experience possible with your new Beachcomber Hot Tub, that's why our stores are equipped to help you with any additional needs you may have. From our family to yours, thank you for putting your trust in us and our products. We are pleased that you have chosen Beachcomber, and hope you recommend us to your friends and relatives.

***Keith Scott***

*Founder of Beachcomber Hot Tubs*